CANVAS STUDENT GETTING STARTED GUIDE







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Get Started with Canvas



Canvas Student Getting Started Guide Updated 2016-09-07



Where can I find a list of Canvas terminology?

New Canvas users may encounter new terminology throughout Canvas. This lesson is a glossary that identifies the most common terms used in Canvas.

Account

An Account represents an administrative organization unit within Canvas. Every instance of Canvas has the potential to contain a hierarchy of accounts but begins with just one account (referred to as the top-level account). An account can also contain a subaccount. Canvas admins can manage all accounts and subaccounts for their institutions.

Account also refers to a user account, which houses a user's profile, notifications, files, settings, and ePortfolios.

Activity Stream

An Activity Stream displays all recent activity in Canvas. There are two types of Activity Streams in Canvas: Global and Course. The Global Activity Stream is part of the Dashboard and shows recent activity for all courses. The Course Activity Stream is part of a Course Home Page and shows recent activity for a specific course.

Announcements

Announcements is a communication tool that allows instructors to post announcements for all users in a course. Announcements can be created in courses and groups. Canvas admins can also make announcements for an entire Canvas account. Instructors can allow students to reply to announcements.

Announcements is a link in Course Navigation.

Assignments

An assignment is any activity assessment that is created by the instructor. Assignments can include Assignments, Discussions, and Quizzes. Some assignments are submitted for no grade. Other assignments may be submitted offline but tracked in the Canvas Gradebook or be submitted online.

Assignments is a link in Course Navigation. The Assignments page lists all assignment types in a course.

Beta

Beta means a version of a product that is used for testing. Each Canvas account has a beta environment to use for exploring new features before they are released in the production environment. Canvas does not require customers to test products but feedback is always welcome.





Breadcrumbs

Breadcrumbs are the trail at the top of a page window that helps users see what page they are viewing in the course hierarchy.

Calendar

The Calendar is a communication tool that shows users all events and assignments in their courses and groups.

The Calendar is a link in Global Navigation.

Canvas Community

The Canvas Community is an external resource provided by Canvas for all Canvas customers. The Canvas Community includes the Canvas Guides, which provides all Canvas documentation and videos, Canvas Feature Ideas, community groups, and more.

Chat

The Chat tool provides synchronous video, audio, and text communication between students enrolled in a course.

When added to a course, Chat is a link in Course Navigation.

Collaborations

Collaborations is a tool that allows students and instructors to create and edit documents that can be edited by the entire course or any subset of the course roster.

Collaborations is a link in Course Navigation.

Conferences

Conferences allow instructors to create virtual classrooms and interact with their students in real time using audio, video, desktop sharing, and presentation tools. Students can also create conferences in groups.

Conferences is a link in Course Navigation.

Conversations

Conversations is a messaging tool used in Canvas to communicate with a course, a group, an individual student, or a group of students. Messages created in Conversations can be sent to one user or multiple users.

Conversations is a link in Course Navigation.





Courses

Courses are units of instruction in one subject that typically last one term. Courses can be created by Canvas admins or instructors.

Course Home Page

The Course Home Page is the first page that students see in a course. The Course Home Page can be customized to display content based on an instructor's preference.

The Home Page is a link in Course Navigation.

Course Import Tool

The Course Import Tool allows content to be imported from existing Canvas courses and content packages from other LMS and textbook publishers. The Course Import Tool is located in Course Settings.

Course Navigation

Course Navigation is a menu on the left side of a Canvas course. Course Navigation consists of navigation links directed to all the feature areas within a course. Instructors can customize Course Navigation for each course.

Course Setup Checklist

The Course Setup Checklist is a tool for instructors who are new to Canvas and need help setting up a Canvas course. The Course Setup Checklist is located on the Course Home Page.

Course Statistics

Course Statistics are an instructor tool that summarizes overall student participation in the course.

Course Status

Course Status refers to the state of a Canvas course. All new Canvas courses begin in an unpublished state, where admins can manage course enrollments and instructors can prepare content and assignments for students. A published state means the course is available to students. A concluded state means the course has ended and users can access content in a read-only format.

CSV File

A comma separated value (CSV) file is a file type designed for importing and exporting content. Instructors can create a CSV file from Excel or Google Docs.





Dashboard

The Dashboard is a panel of content that acts as the Canvas default landing page and provides an overview of all Canvas activity for a user. The Dashboard shows all courses and groups, recent activity, to-do items, upcoming assignments, and recent feedback.

Discussions

Discussions is a forum designed to facilitiate informal communication between students in a course. Discussions can also be created as assignments for grading purposes. Students can also respond to informal and graded discussions in the context of a group. All Discussions content is public, and all course students can view and reply to a discussion.

Discussions is a link in Course Navigation.

ePortfolios

ePortfolios allow students to showcase their best work to colleagues and prospective employers. They also make it possible for students to create light-weight websites or presentations.

ePortfolios is a link in User Navigation.

Files

Canvas provides a file repository for each user, group, and course. Files can be public or private.

Files is a link in User Navigation or Course Navigation.

Global Navigation

Global Navigation is the menu that appears on every Canvas page. Global Navigation consists of navigation links that direct users to frequently-used features in Canvas.

In the New Canvas User Interface (UI), Global Navigation is located on the left of every Canvas page.

Gradebook

The Gradebook stores information about student progress in Canvas. Canvas includes two types of gradebooks: a standard gradebook that provides a collection of numerical or letter-grade assessments, and a Learning Mastery Gradebook that compiles assessments based on learning standards and outcomes.

The Gradebook is a link in Course Navigation for instructors.





Grades

Grades are a measurement of student performance. Students can calculate hypothetical grades on this page. Instructors can quickly edit grades for any course or section.

Grades is a link in Course Navigation for students.

Groups

Groups is a tool that helps instructors separate students into smaller course units. Groups can be created for students or by students to enable efficient collaboration.

Groups is a link in the Global Navigation Menu.

Help

The Help feature is part of Global Navigation and helps users get help in Canvas at any time.

Masquerade

Masquerade refers to viewing Canvas as another user. Unless granted specific permission, only admins can masquerade as Canvas users.

Math Editor

The Math Editor is a Latex-compatible toolbar that makes it easy for instructors to write math expressions and equations. Instructors and students can use the Math Editor when creating and taking quizzes.

Modules

Modules is a tool that can unify all course content into structural components. Module content can be grouped by week, topic, or day. Modules can be set up to require students to complete materials in a sequential fashion.

Modules is a link in Course Navigation.

Notifications

Notifications allow users to determine where and when they will be notified about activity in Canvas. Each Canvas user can adjust the Notification Preferences in their Profile to contact them via email or SMS on a schedule that fits their individual needs. Some users will want to be notified of course events on a more regular basis than others. Notifications are set for an entire user's account, not on an individual course basis.





Outcomes

Outcomes are statements that describe skills, understandings, and attitudes that learners will develop during a course or program. Instructors can specify learning outcomes for their courses and track student progress based on measured standards rather than letter grades.

Outcomes is a link in Course Navigation.

Pages

Pages comprises all pages created in a course. A page allows instructors to create content for a Canvas course. Students can also create and edit pages in Groups.

Pages is a link in Course Navigation.

People

People displays all users enrolled in a course. Instructors can click a student's name to view a summary of their activity in a course.

People is a link in Course Navigation.

Production

Production is the Canvas environment that contains all live data and where users interact with their Canvas courses. New and updated Canvas features are released into the production environment every three weeks.

Profile

A profile is a description that provides information about a person. Admins can choose to enable the Profile feature, which allows users to create biographies and link to social networks as part of their user account.

Quizzes

Quizzes displays all quiz assessment types in a course.

Quizzes is a link in Course Navigation.

Rich Content Editor

The Rich Content Editor is a word processor that supports instructors to create and format content within specific Canvas areas.





RSS Feed

Really Simple Syndicate (RSS) is a computer document format that allows electronic content distribution. Audio RSS feeds are also referred to as podcasts. RSS Feeds can be imported into a Canvas course via Announcements.

Rubrics

A Rubric is an assessment tool for communicating expectations of quality. Rubrics are typically comprised of rows and columns. Rows are used to define the various criteria being used to assess an assignment. Columns are used to define levels of performance for each criterion.

Sections

Sections are divisions of students within a course. All course sections view the same course content.

Settings

Settings allow admins and instructors to customize the Account or Course Navigation, add users, import content, and link to external tools.

Settings is a link in Account and Course Navigation.

SIS Imports

SIS Imports allows admins to upload and integrate data from various Student Information Systems (SIS), complex databases, and even simple spreadsheets. Imports can be done manually via the SIS Imports link in Account Navigation or <u>automatically</u> via the API.

SpeedGrader

SpeedGrader is a grading tool that helps instructors evaluate student work. Instructors can use rubrics for fast assessment and leave text, video, and audio comments for their students. SpeedGrader is also available as a Canvas mobile app on iOS and Android devices.

Student View

Student View is a tool used by instructors to see how their course appears to students. Activating Student View generates a Test Student that appears in a canvas course and can be used to submit assignments, reply to discussions, and upload files as a test method in the course.





Service Cloud

Service Cloud is the Canvas Support system. A support case is a formal request from a Canvas admin to receive help or direction from Canvas Support. Support Cases can be accessed by institutions using Service Cloud.

Syllabus

The Syllabus is a piece of content that outlines activities in a course.

The Syllabus is a link in Course Navigation.

Term

A term is a period of time assigned to academic instruction. In Canvas, course dates generally align with term dates, though course dates can extend beyond or be shorter than default term dates.

Test

Test is the environment used for testing real data in Canvas without affecting the production environment. The test environment is overwritten with data from the production environment every three weeks.

Web Services

Web Services are a collection of third-party services that users can use for notifications. Web Services currently support integrations with GoogleDocs, Skype, LinkedIn, Twitter, Delicious, Diigo, and Yo.





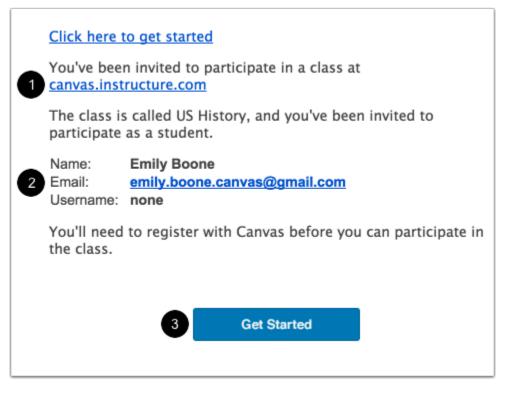
How do I sign up for a Canvas account as a student?

If you do not already have a Canvas account, you need to create an account before you can log in to Canvas.

If you are using Canvas through your institution, you will most likely already have an account and need to accept a course invitation. Your institution will email your login information. If you do not yet have an account, you can create an account when you accept the course invitation.

If you are not using Canvas through your institution, you can create your own account. Your instructor will provide you with a join code to link you directly to the course. This code will be sent to you separately from the Canvas email that invites you to join the course. *If you need to create an account in Canvas but have not received your join code via email, please contact your instructor or institution for help with logging in.*

Accept a Course Invitation



If you've enrolled in or been invited to a Canvas course, you will receive an email that contains your institution's Canvas URL [1] and your email address to use for your login [2]. To accept the course invitation, click the **Get Started** button [3].





Accept Course

	<u></u>	You have been invited to join US History, US History 101 as a student	Decline Accept
1			

Canvas will take you to your course and ask you to accept the enrollment. Click the **Accept** button.

Create Canvas Account

🛟 canvas	
Welcome Aboard! You've been invited to join US History . To accept the below to create a Canvas account.	his request you need a Canvas account. Click the link
	I Have a Canvas Account Create My Account

Click the Create My Account button.

Note: If you already have a Canvas account, click the **I Have a Canvas Account** button. You'll be directed to the <u>Canvas login</u> page.





Complete Registration

💮 canvas	
Welcome Aboard	p for the course US History , we'll need a little more information.
Login:	emily.boone.canvas@gmail.com
Password:	1
Time Zone:	Mountain Time (US & Canada) 💲 <
3	I want to receive information, news and tips from Instructure
4	□ I agree to the terms of use and privacy policy a. Provistor
	Register

Create a password [1], enter your time zone [2], and click the information, news, and tips checkbox [3] if you would like to receive email updates from Instructure. Then click the terms of use checkbox [4], and click the **Register** button [5].

Create Your Own Account



If you don't yet have an account, you can set one up for yourself without an email link.

Note: You must have a join code from your instructor or institution to create your account.





To create your account, open a browser and type <u>canvas.instructure.com</u> into your browser.

Create Canvas Account

🔅 canvas	Need a Canvas Account? Click Here, It's Free!
Email	
Password	
Stay signed in	Log In
Forgot Password?	
User Research Help Privacy policy Twitter	Terms of service Facebook
BY INSTRUC	CTURE

Click the Need a Canvas Account? Click Here, It's Free! banner.





Sign Up As a Student



Click the I'm a Student button.





Complete Registration

Student Signup		×
Join Code	RLKK4Y	
	RLKK4Y	
Full Name	Emily Boone	
Username	emily.boone	
Password	4	
Confirm Password	5	
6	You agree to the terms of use and acknowledge the privacy policy.	e
	7 Start Learnin	ng

Complete the following fields:

- 1. Enter the course join code in the join code field. This code will be emailed to you by your instructor or institution—the email is separate from your email invitation to join the course.
- 2. Enter your name in the full name field.
- 3. Enter your username in the username field.
- 4. Set your password by typing in the password field.
- 5. Confirm your password by typing your password in the confirm password field.
- 6. Agree to the terms of use by clicking the terms of use checkbox.
- 7. Click the **Start Learning** button.





How do I log in to Canvas?

This lesson will show you how to log in to Canvas from an internet browser. If you are using Canvas with an institution, you will log in either from your institution's webpage or by using their direct Canvas URL. <u>Canvas</u> <u>Network</u> and <u>Free-for-Teacher</u> accounts also log in with a Canvas URL. You can also log in to Canvas on the Canvas Mobile apps; learn more about <u>Canvas URLs for mobile apps</u>.

You must have an account to log in to Canvas:

- If you are associated with an institution using Canvas and do not know your username and password, please contact your site administrator.
- If you do not yet have an account, learn how to create a Canvas account as a student or instructor

Note: If you are having trouble signing into Canvas, please see the troubleshooting section in this lesson.

Login Troubleshooting

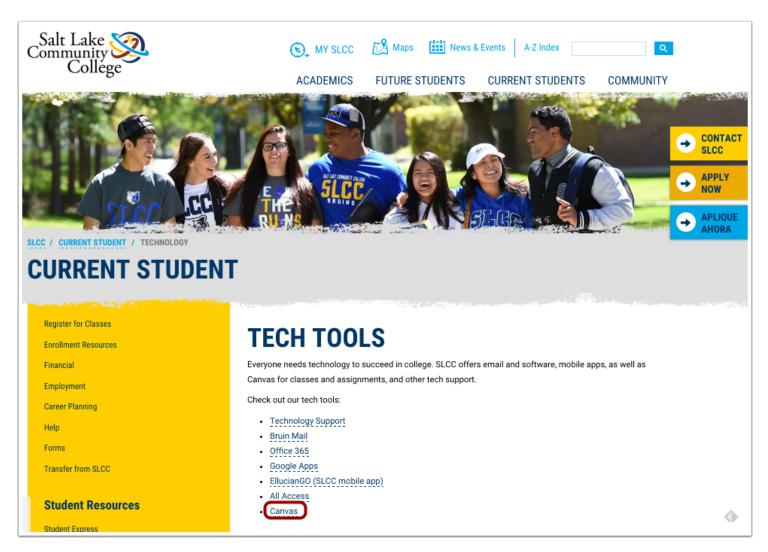
If you are having trouble logging in to your account, here are some tips:

- Verify you are using the correct Canvas URL for your account.
- If you use more than one Canvas URL (such as one for your institution and one for Canvas Network), make sure you are using the correct login and password for each Canvas URL.
- If your login and password were given to you from your institution and you are having trouble logging in, please contact your institution. (Your institution may have changed your login credentials.)
- If you do not have a login and password, you may need to create an account.
- If you have forgotten your password, you may be able to reset your password.





Access Canvas via Institution



Some institutions host Canvas within their website, so you may only need to sign into your institution's internal system to access Canvas.





Access Canvas via Canvas URL

+ A https://slcc.instructure.com/login/idap	C Search	☆ 自 ♥ ♣ ♠ ♥ ☰
Salt Lake Community College	<u>ک</u>	
MyPage User		
Canvas Support: (801) 957-5	LOGIN	

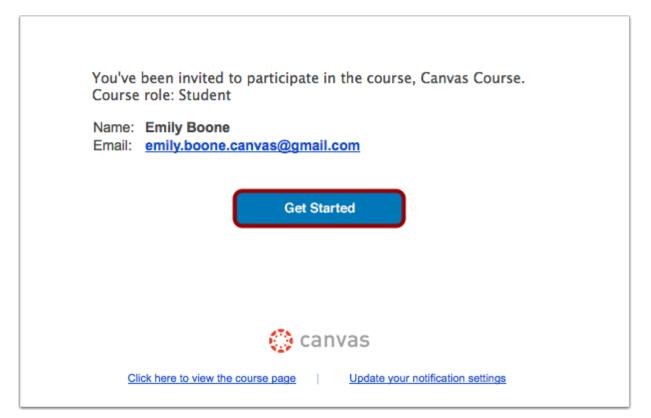
Some institutions have you log in to Canvas using the direct link to their Canvas URL. In a browser window, enter your Canvas URL. Your Canvas login page will appear in the window.

Note: The URL for <u>Canvas Network</u> is <u>learn.canvas.net</u>. The URL for <u>Free-For-Teachers (FFT)</u> is <u>canvas.instructure.com</u>.





View Course Invitation

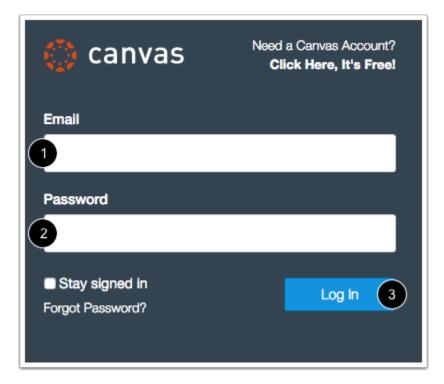


If you do not know your institution's Canvas URL, you can find a link to the page in your course invitation email by clicking the **Get Started** button.





Log in to Canvas



The Canvas login screen requires your login [1] and password [2]. Depending on your institution, login information may vary.

Click the **Log In** button [3].

Each screenshot is acknowledged by its respective university for use in this lesson.



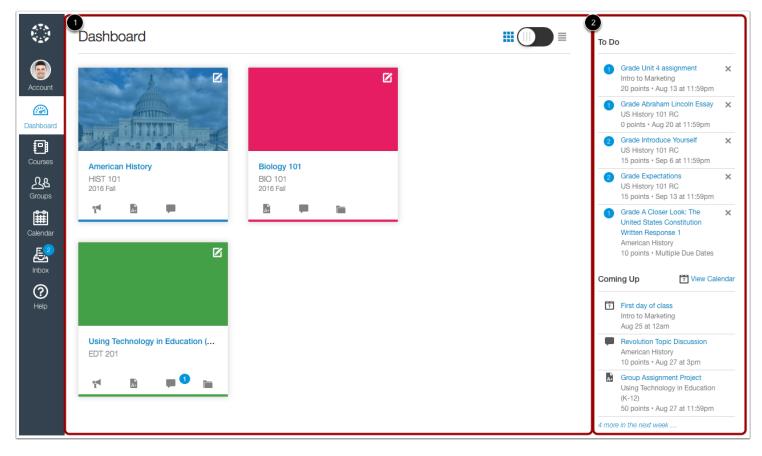


How do I use the Dashboard?

The Dashboard is the first thing you will see when you log into Canvas. The Dashboard helps you see what is happening in all your courses and allows you to figure out what to do next.

You can return to your User Dashboard at any time by clicking the Dashboard link in Global Navigation.

View Dashboard



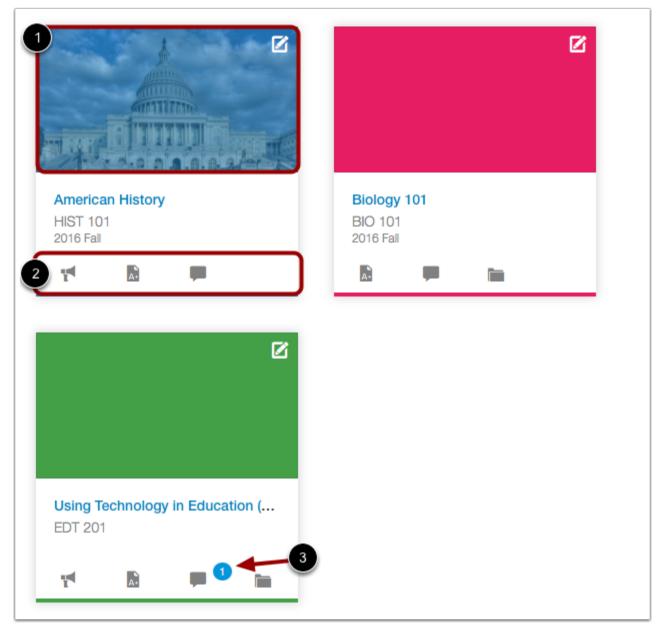
The Dashboard [1] defaults to the course view, which displays courses that have been <u>starred as a favorite</u>. Courses are ordered alphabetically by original course name and your role in the course; nicknames do not change the display order. Courses with an instructor- or TA-based role are listed first.

The Dashboard also includes a sidebar [2], which helps show upcoming events in your courses.





View Course Cards



The Dashboard course view includes a course card for each of your favorite courses. Some courses may include an image for the course behind the course color [1].

Each card can include up to four tabs [2], which represent the four main Canvas features for student course activity: Announcements, Assignments, Discussions, and Files. These tabs mimic visibility and order in Course Navigation, so for instance, if an instructor hides the Announcements link, the Announcements tab will not display on the course card.

If the tabs are visible, Discussions and Announcements indicate the number of new activity items published in the course [3].





Change Course Color

	Nickname:
	Biology 101
gy 101 01 Fall	
I	#009688
	Canc 3 Apply

You can also change the color of your course, which is synced with the color shown for the course in the Calendar. To change the color, click the card Settings icon [1], then select a new color. The check mark indicates the selected color [2]. Click the **Apply** button [3].

If you change the color for a course in the Calendar, the Dashboard will also update with the new calendar color.





Add Course Nickname

⊠ ∢	Nickname:
	Biology Course
Biology 101	
BIO 101 2016 Fall	
	#E71F63
A•	Cancel Apply

If one of your courses includes a long or confusing name, you can create a nickname for your course. Learn more about <u>course nicknames</u>.

View Global Announcement

i	Book Fair Remember the Book Fair this week!	×
Dash	nboard	

The Dashboard may also include global announcements, which are announcements created by your institution. To remove the announcement from your dashboard, click the **Remove** icon.





View Recent Activity

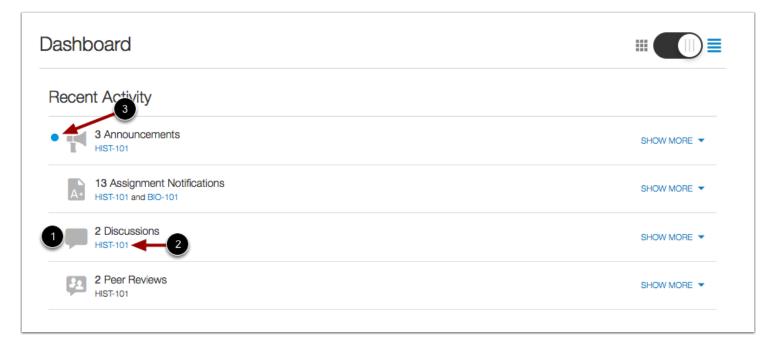
ashboard	
Recent Activity	
3 Announcements HIST-101	SHOW MORE 🔻
A+ 13 Assignment Notifications HIST-101 and BIO-101	SHOW MORE 🔻
2 Discussions HIST-101	SHOW MORE 🔻
2 Peer Reviews HIST-101	SHOW MORE 🔻

To help manage Canvas activity, the Dashboard also supports the Recent Activity Stream, which can be toggled at the top of the Dashboard based on user preference. The recent activity stream shows activity for all your Canvas courses. To view Recent Activity, click the Dashboard icon. The icon will switch from the left side to the right, indicating the current Dashboard view.





View Recent Activity Indicators



Recent Activity contains a stream of recent notifications from all of your courses, including announcements, discussions, assignments, and conversations. This activity stream helps you see all recent activity in your courses and easily ask questions and post to discussion forums. Unlike course cards, the activity stream does not the mimic visibility of Course Navigation links.

Activities are indicated by activity type and display an icon [1] for the activity. Each activity also includes the name of its associated course [2].

New activity in your account is indicated by a blue dot [3]. Discussions and Announcements indicate new activity items published in a course, and Conversations indicate a new message received from a user in a course.

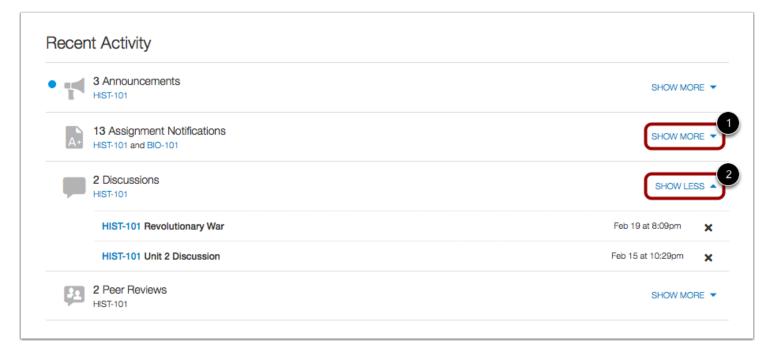
Recent Activity items remain for four weeks.

Note: To receive notifications for Discussions, users must actively post in the discussions at least once every two weeks. If a user stops participating in a discussion after two weeks, Canvas will no longer display discussion notifications.



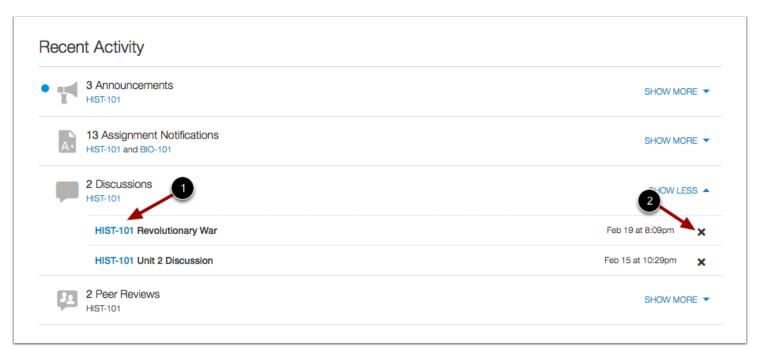


Expand and Collapse Notifications



You can view the details of each activity by hovering in the notification area and clicking the **Show More** link [1]. To collapse recent activity, click the **Show Less** link [2].

Manage Recent Activity

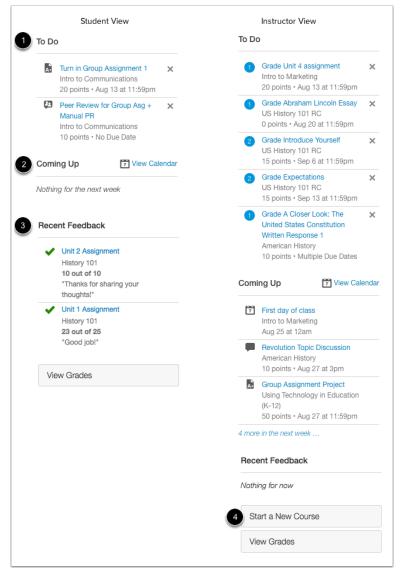






You can directly access your recent activities by clicking the course link [1]. To remove a notification, click the remove icon [2].

View Sidebar



The Sidebar helps you see what you need to do next across all your courses and can contain up to three helpful sections.

The **To Do** section [1] shows assignments or events that require your attention. Each item in the To Do list displays the assignment name, the number of points, and the due date for the assignment. If you are enrolled in a course as a student, the list shows assignments you need to turn in. If you are enrolled in a course as an instructor, the list shows assignments you need to grade. Items remain in this section for two weeks.

The **Coming Up** section [2] shows assignments and events coming due in the next seven days. If an assignment in the Coming Up list has already been graded, the assignment includes the assignment score.





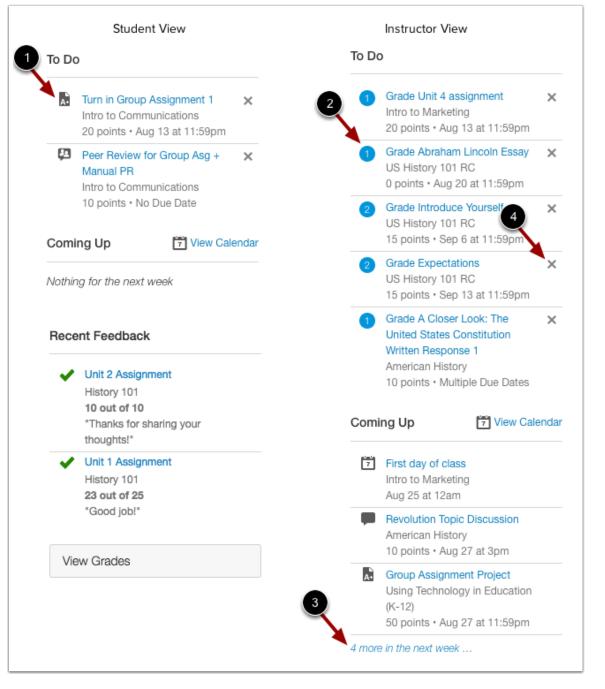
If you are enrolled in a course as a student, the **Recent Feedback** section [3] shows assignments with feedback from your instructor. This section still appears for instructors but does not display content. Recent Feedback shows assignments updated with feedback from your instructor during the last four weeks.

If your Canvas admin has granted you permission to create courses, you may see the **Start a New Course** button [4], which would allow you to create a new Canvas Course.





Manage Sidebar Items



For students, each section item displays an icon [1] to differentiate between assignments and peer review assignments. For instructors, the item indicates how many items need to be graded [2].

If a section contains more items than are listed, a link will appear under the list that you can use to view additional items [3].





If there are more than 25 items in the To Do section, you must remove items before you can view any new items. To remove a To Do item, click the **remove** icon [4].

Note: For instructors, removing an item is only temporary; the item will reappear when a new submission is received for that assignment.

View Grades

View Grad	es	

The sidebar also allows you to view grades. To view grades for your courses, click the **View Grades** button. This button is available to all user roles. Learn more about <u>Dashboard Grades</u>.





Return to User Dashboard



You can return to your User Dashboard at any time by clicking the Dashboard link in Global Navigation.



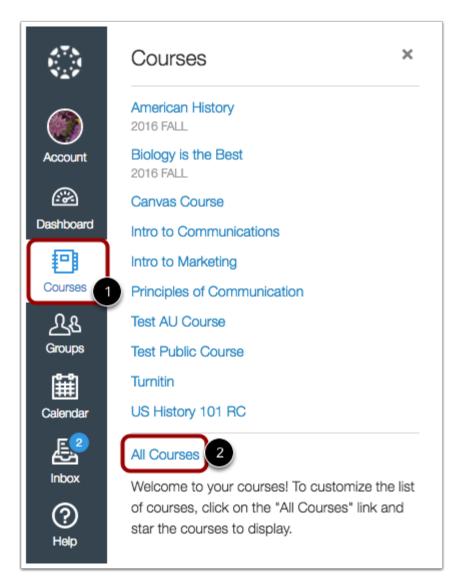


How do I view my Canvas courses?

After logging into Canvas, you can view your current, past, and future enrollment courses in Canvas.

Note: Some institutions may restrict the option to view or access future enrollment courses before the start date and/or access concluded courses after the course has ended.

Open Courses



In Global Navigation, click the **Courses** link [1], then click the **All Courses** link [2].





View Courses

					+ Course
	Course	Nickname	Term	Enrolled as	Publishe
☆	English 101			Student	No
습	Biology 101		2016 Spring	Student	Yes
☆	Intro to Communications	Communications Class		Teacher	Yes
☆	History 101		2016 Spring	Observer	Yes
☆	US History 101 RC			Student	Yes
⊃a	st Enrollments 2 course	Nickname	Term	Enrolled as	Publishe
	-	Nickname	Term Summer 2015	Enrolled as	Publishe
☆	Course	Nickname			
☆	Course Hist 101 Summer 2015	Nickname	Summer 2015	Teacher	Yes
☆ ☆	Course Hist 101 Summer 2015 History 101 Fall 2015 URRE Enrollments 3		Summer 2015 2015 Fall	Teacher Teacher	Yes
☆ ☆ Fut	Course Hist 101 Summer 2015 History 101 Fall 2015 URE Enrollments 3 Course		Summer 2015 2015 Fall Term	Teacher Teacher Enrolled as	Yes Yes Publishe
☆ ☆ =ut ☆	Course Hist 101 Summer 2015 History 101 Fall 2015 Course Basic Written Communications		Summer 2015 2015 Fall Term 2016 Fall	Teacher Teacher Enrolled as Student	Yes Publishe No

Courses are organized into All Courses [1], Past Enrollments [2], Future Enrollments [3], and Groups [4].





View All Courses

	Courses				
					+ Course
	Course	3 Nickname	4 Term	5 Enrolled as	Published
☆	English 101			Student	No
☆	Biology 101		2016 Spring	Student	Yes
☆	Intro to Communications	Communications Class		Teacher	Yes
☆	History 101		2016 Spring	Observer	Yes
☆	US History 101 RC			Student	Yes

All Courses are courses that are part of the current semester or term. However, depending on access settings for a course, My Courses can also display courses that have not yet started or are unpublished.

Courses that are available to you are listed in blue text [1]. These courses have been published and include a link to the course. To open a course, click the name of the course. Courses that are within the current term dates but are not yet available are listed in black text [2]. These courses have not been published.

You can also view any nicknames you have created for courses [3].

If a course includes a term date [4], the term date displays next to the course name.

Each course includes your enrollment status [5]. Statuses can be student, teacher, TA, observer, designer, or a custom role as created by your institution.

View Past Enrollments

Past Enrollments				
Course	Nickname	Term	Enrolled as	Published
☆ ■ Hist 101 Summer 2015		Summer 2015	Teacher	Yes
☆ ■ History 101 Fall 2015		2015 Fall	Teacher	Yes





Courses under the **Past Enrollments** heading are courses that have concluded but are still available as a read-only archived course. Prior users can view course material and grades but cannot submit any assignments.

Note: Some institutions may not allow past enrollments to display in the Courses page.

View Future Enrollments

Future Enrollme	nts			
Course	Nickname	Term	Enrolled as	Published
☆ Basic Written Com	nunications 1	2016 Fall	Student	No
☆ Biology 103 2		2016 Spring	Student	Yes

Future Enrollments are courses that will be made available as part of an upcoming term or specific course start date.

Future courses may be published or unpublished. However, some institutions may restrict students from viewing published courses before the start date. If you are student and a future published course does not include a link [1], the course cannot be viewed until the start date.

If a future course does include a link [2], you can view course content but cannot fully participate in the course until the start date. Full participation includes submitting assignments and replying to discussions.

Note: Some institutions may not allow future enrollments to display in the Courses page.

View Groups

N	/ly Groups		
	Group	Course	Term
(Group 5	US History 101 RC	

If you are enrolled in groups, the Groups section displays any groups within your current courses. You can view all your groups in your <u>groups list</u>.

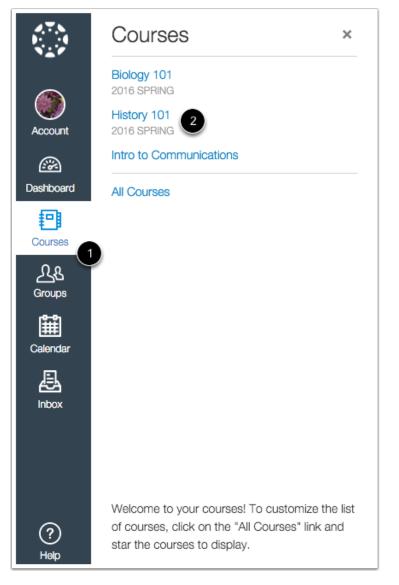




How do I use the Course Home Page as a student?

If you are enrolled in a course as a student, the Course Home Page helps you navigate your course and manage your coursework.

Open Course

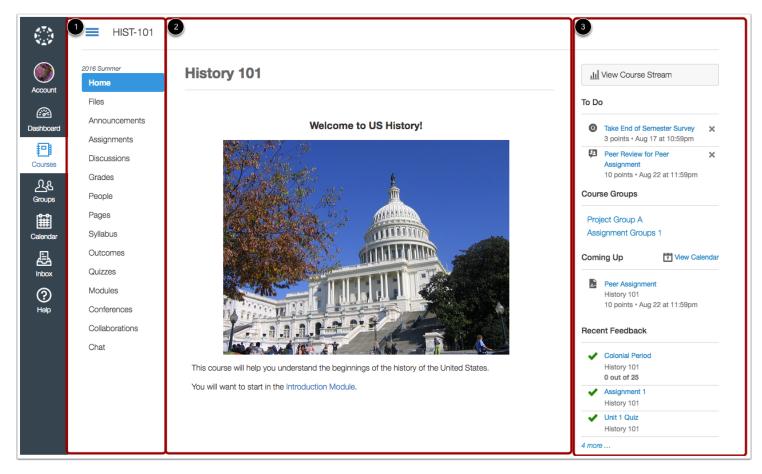


In Global Navigation, click the **Courses** link [1], then click the name of the course [2].





View Course Home Page



The Course Home Page involves Course Navigation [1], the content area [2], and the sidebar [3].





View Course Navigation

Home
Announcement 1
Assignments
Discussions
Modules
Grades 3
People 2
Pages
Files
Syllabus

The Course Home Page is viewed from the Course Navigation Home link [1].

Course Navigation includes links that help you and your students get to specific locations in the course. Instructors can customize what links are shown in a course, so if you don't see links that may display in other courses, your instructor has hidden those links from your view.

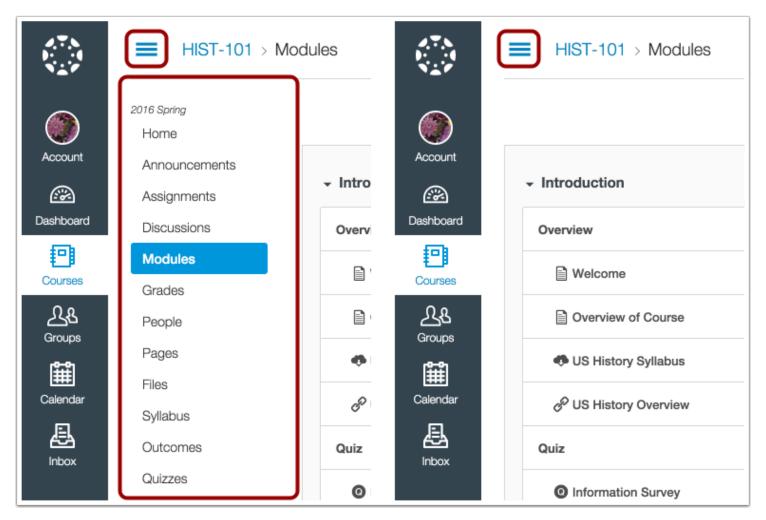
The active link of the page you are viewing is highlighted in blue. This highlight helps you quickly identify the feature area you are currently viewing in Canvas.

You may also see course indicators [2] that show updates to your course grades when your <u>instructor grades your</u> <u>assignments</u>.





Collapse Course Navigation Menu



To expand or collapse the Course Navigation Menu, click the **Menu** icon.





View Content Area



Home Page content (and all Canvas content) is displayed in the content area.

The content can be a page, the syllabus, discussions, announcements, quizzes, or imported content. The content can also show the <u>Course Activity Stream</u>, which is a list of all recent activity in the course.





View Breadcrumbs

HIST-101
 HIST-101 > Assignments
 HIST-101 > Assignments > Expectations

Breadcrumbs appear above the course content area.

As you view course content, the breadcrumbs leave a trail to show where you are inside the course. You can follow these links backward to visit prior course content.

The breadcrumbs **Home** icon will take you to the Canvas Dashboard.





View Sidebar

<u>1</u> <u>.</u>	View Course Stream	
2 To D	0	
0	Take End of Semester Survey 3 points • Aug 17 at 10:59pm	×
ţ2	Peer Review for Peer Assignment 10 points • Aug 22 at 11:59pm	×
3 Cour	rse Groups	
	ject Group A signment Groups 1	
4 Com	ing Up 7 View Cale	endar
Α.	Peer Assignment History 101 10 points • Aug 22 at 11:59pm	
5 Rece	ent Feedback	
5 Rece	Colonial Period History 101 0 out of 25	
5 Rece	Colonial Period History 101	

The Sidebar helps you see what you need to do next in your course.

If your Course Home Page displays a page other than the Course Activity Stream, you can <u>view the course activity stream</u> by clicking the sidebar **View Course Stream** link [1]. When the Home Page is set as the Course Activity Stream, this button will not appear.

The **To Do** section [2] shows assignments you need to turn in. Each item in the To Do list displays the assignment name, the number of points, and the due date for the assignment. Items remain in this section for two weeks.

The **Course Group** section [3] shows groups you belong to in your course.





The **Coming Up** section [4] shows assignments and events coming due in the next seven days. If an assignment in the Coming Up list has already been graded, the assignment includes the assignment score.

The **Recent Feedback** section [5] shows assignments updated with feedback from your instructor during the last four weeks.

The sidebar can also include a variety of other sections, depending on the layout your instructor sets for the Course Home Page. Learn how to view which sections are part of each <u>Home Page layout</u>.

Manage Sidebar Items

	<u>111</u>	View Course Stream	
Т	o Do	。 2	
	0	Take End of Semester Survey 3 points • Aug 17 at 10:59pm	×
	₽.	Peer Review for Peer Assignment 10 points • Aug 22 at 11:59pm	×
c	our	se Groups	
		ject Group A ignment Groups 1	

Each section item displays an icon [1] to differentiate between assignments and peer review assignments. Items with green icons indicate the item has been completed as indicated by your user role.

If a section contains more items than are listed, a link will appear under the list that you can use to view additional items.

If there are more than 25 items in the To Do section, you must remove items before you can view any new items. To remove a To Do item, click the **remove** icon [2].

Why can't I access my Course as a student?

Sometimes there are a few reasons why you cannot access your courses.

- If you are self-enrolling in a course using a join code or URL, you may not have completed the registration process. Check your email for information from your instructor as to how to <u>enroll in your course</u>.
- If your institution enrolled you in your course, your enrollment may not have been set up properly. Please contact your instructor(s) for assistance.





- Each course is associated with a specific access date. Depending on the date associated with the course, you may not yet be able to view your course.
- Courses must be published by your institution before you can access them. If a course is not *accessible* to you in your course list, it may not be published.
- Confirm your <u>browser</u> is up to date. Outdated browsers cannot support Canvas courses.

Will Canvas work on my mobile device?

Canvas is built on open web standards and uses minimal instances of Flash, so most features are supported on mobile devices. With the growing use of mobile devices, instructors should build their courses with best practices for mobile in mind.

Mobile Browsers

You can access Canvas from any browser on your Android/iOS device. However, mobile browsers are not supported, and features may not function as expected compared to viewing Canvas in a fully supported desktop browser.

On mobile devices, Canvas is designed to be used within Canvas mobile applications. Canvas pages within a mobile browser are only supported when an action in the app links directly to the browser, such as when a student takes certain types of quizzes. Support is not extended to pages that cannot currently be used in the app, such as Conferences or Collaborations.

Mobile Applications

We are actively improving our native mobile applications to support as many Canvas features as possible. Instructure has four native mobile applications free for download on both phones and tablets. Please note that mobile applications are only supported in English at this time.

- **Canvas by Instructure** (iOS 8.0+, Android 4.2+). This app provides access to Canvas for both instructors and students while on the go. Depending on your device, not all Canvas features may be available on the app at this time. View <u>Canvas mobile features</u> by version and device.
- **Canvas Parent** (iOS 8.0+, Android 4.2+). This app is designed for parents to engage in their students' education and view assignments, events, and grades. Access to Canvas Parent is managed by the student's institution.
- **MagicMarker** (iOS 8.0+ iPad only). This app is specifically designed for instructors to assist them with standardsbased learning. Syncs with the Learning Mastery Gradebook.
- **Polls for Canvas** (iOS 7.0+, Android 4.0+). This app is the easy to way for instructors to collect student opinion in their classrooms without any extra devices.
- SpeedGrader App (iOS 8.0+ iPad only; Android 4.0+). This app is specifically designed for instructors and allows them to grade student submissions on the go. Syncs with SpeedGrader and the Gradebook. View <u>SpeedGrader</u> <u>mobile features</u> by version and device.

You can learn more about mobile applications in the Canvas Mobile Guides.





Customize Canvas



Canvas Student Getting Started Guide Updated 2016-09-07



What are Profile and User Settings?

Profile and User Settings let you control your personal information in Canvas. You can control this information in the Help Corner.

If you want to view a video about personal settings, you can watch the User Settings and Profile Picture video.

Note: Your institution may restrict one or more settings options.

When would I use my profile and user settings?

You can use your profile and user settings to:

- View and edit your user settings, such as display name, language preference, and time zone
- Change your <u>default email address</u> or <u>add an additional email address</u> for notifications
- Add a text (SMS) contact method for notifications
- View or add a profile picture
- Set Notifications for your favorite communication channels
- Upload <u>personal Files</u>
- Create and manage <u>ePortfolios</u> of your course work
- Manage new <u>user features</u>
- Download your assignment submissions from current and previous courses

If your institution has enabled profiles, you can also edit your profile information.

Note: Your institution may restrict one or more of these options.

How do I set my Canvas notification preferences?

Canvas includes a set of default notification preferences you can receive for your courses. Notifications are sent to <u>Canvas contact methods</u> as specified in your account. However, you can change the default settings by setting your own notification preferences. These preferences only apply to you; they are not used to control how course updates are sent to other users. To learn more about each notification, default settings, and notification triggers, view the <u>Canvas Notifications PDF</u>.

Notifications are sent as one of four delivery types: send right away, daily summary, weekly summary, or don't send. If you change a setting, the change is made immediately to your account.

Notification settings apply to all of your courses; you cannot change settings for individual courses.

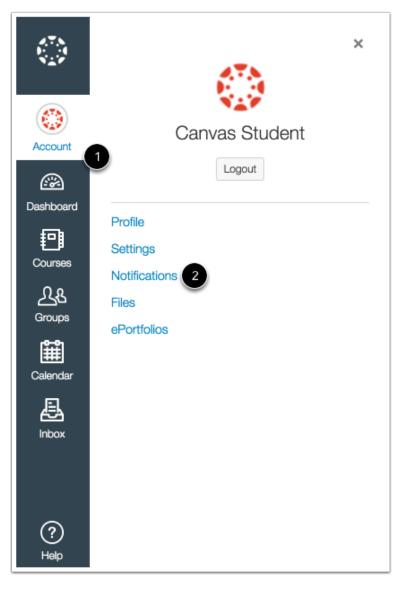
You can reply directly to email notifications outside of Canvas and have the reply appear in Conversations. However, please be aware that attachments added as part of an external reply are not included with the message shown in the Canvas Inbox.





Note: The Canvas by Instructure app supports setting notification preferences. However, setting preferences inside the app will override preferences in the browser version of Canvas, and daily and weekly preferences are not supported. Learn about setting preferences in the Canvas app for <u>Android devices</u> and <u>iOS devices</u>.

Open Notifications



In Global Navigation, click the Account link [1], then click the Notifications link [2].





Set Notification Preferences

Notification Preferences	
Course Activities	Email Address cnvsstudent@gmail.com
Due Date	1 🔽 0 📼 🗙
Grading Policies	20 = ×
Course Content	🔽 🕐 💷 🗙
Files	✓ 3💷 ×
Announcement	🔽 0 🔳 ×
Announcement Created By You	✓ 0 4 ×

Each notification is set to a default preference. To change a notification for a contact method, locate the notification and click the icon for your preferred delivery type.

To receive a notification right away, click the **check mark** icon [1]. These notifications are delayed by one hour in case an instructor makes additional changes, which prevents you from being spammed by multiple notifications in a short amount of time.

To receive a daily notification, click the **clock** icon [2].

To receive a weekly notification, click the **calendar** icon [3]. The date and time of your weekly notifications are posted at the bottom of the notifications page.

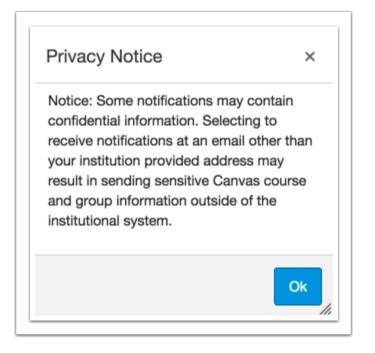
If you do not want to receive a notification, click the **remove** icon [4].

Note: Each set notification preference will automatically apply to all of your courses. They cannot be set individually.





View Privacy Notice



If you've set a notification preference for an email address that is outside your institution, you may see a privacy warning. You can close the warning by clicking the **OK** button. Once the warning has been displayed, it will not display again.

Set Push Notifications

Notification Preferences		
Course Activities	Email Address cnvsstudent@gmail.com	Push Notification For All Devices
Due Date	🗸 💿 📼 🗙	×
Grading Policies	🗸 💽 📰 🗙	×
Course Content	🔽 0 🔳 ×	×
Files	✓ 0 🖬 ×	×
Announcement	🔽 0 🔳 ×	×

If you have enabled push notifications in the Canvas by Instructure app, the Notifications page displays a Push Notification column. Please be aware that push notifications can only be sent to your mobile device right away or not at all—daily and weekly notification options are not supported.

Additionally, setting preferences inside the app will override preferences set in the notifications page.

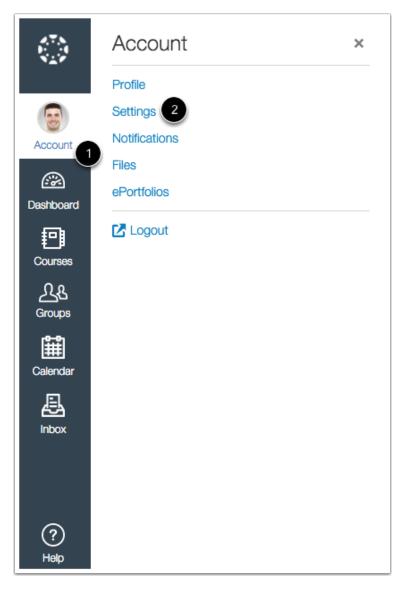




How do I connect to web services outside of Canvas?

Canvas is integrated with a number of third party web services. Most of these services can be configured from the user settings page.

Open User Settings

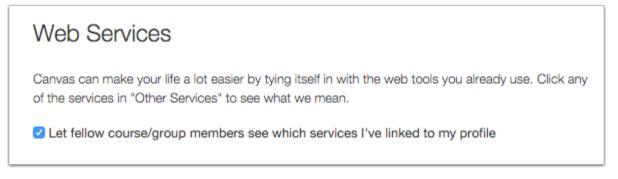


In Global Navigation, click the Account link [1], then click the Settings link [2].





Link Services to Profile



When you register other web services with Canvas, you can integrate your account with services you already use. Each of these services also generates a contact method for other people in your course or group. If you want to show any of your registered web services on your profile page, click the **Let fellow course/group members...** checkbox. You can select specific services to display by <u>editing your profile</u>.

Note: If you do not have a profile page, your institution has not enabled this feature.

Connect to Web Services

You can integrate Canvas with the following web services:

Google Drive





- <u>Twitter</u>
- Skype
- LinkedIn
- Delicious
- <u>Yo</u>





How do I customize my Courses list?

When you are enrolled in more than one Canvas course, you can customize the active courses you want to show in your Course list. Courses you want to show in the Courses drop-down menu are called favorite courses. You can favorite any published course that appears in the My Courses section on the course list page. Course favorites also display in the <u>Dashboard</u>.

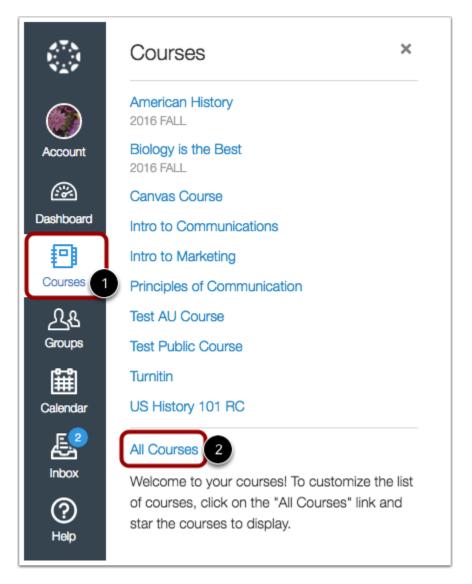
When no courses are favorited, the courses list automatically displays up to 12 courses alphabetically in the dropdown menu. However, once you have selected at least one course as a favorite, only your favorite courses will appear in the Courses list.

Note: Courses are always listed alphabetically; you cannot reorder your courses manually.





Open Courses



In Global Navigation, click the **Courses** link [1], then click the **All Courses** link [2].





Manage Courses

All Courses				
Course	Nickname	Term	Enrolled as	Published
★ ■ Biology 101		2016 Spring	Student	Yes
History 101		2016 Spring	Student	Yes
Intro to Communications			Student	Yes
∴ Intro to Marketing			Student	Yes

To favorite a course, click the star next to a course [1]. Courses with yellow stars show the course is a favorite [2].





View Unpublished Courses

unt	Course	Nickname	Term	Enrolled as	Publishe
) oard	お Basic Written Communications			Student	No
	Biology 103		2016 Spring	Student	No
	t be added to the courses menu at this time. English 101			Student	No
A.7.4	All Courses				
unt v					+ Course
	All Courses	Nickname	Term	Enrolled as	
yunt ocard		Nickname	Term 2016 Spring	Enrolled as Teacher	
unt oard	Course	Nickname			Published

If a course is unpublished, and students are allowed to view unpublished courses before the course start date, students cannot favorite the course [1]. Students can hover over a star icon for an unpublished or concluded course and view a message indicating that the course cannot be added as a favorite. However, instructors can favorite unpublished courses [2].





View Past Enrollments

	Course	Nickname	Term	Enrolled as	Publishe
ን	Bio 101 Fall 2014		Fall 2014	Student	Yes
*	Bio 101 Summer 2015		Summer 2015	Student	Yes
*	Bio 101 Winter 2015		Winter 2015	Student	Yes
	Hist 101 Summer 2015		Summer 2015	Student	Yes
☆	Intro to Interpersonal Communications		Winter 2015	Student	Yes
*	Simple Canvas Course			Student	Yes

Depending on course configuration, some favorited courses may still display the favorite icon even after the course has ended. If a past enrollment course shows the favorite icon, users can unfavorite the course by toggling the star icon.



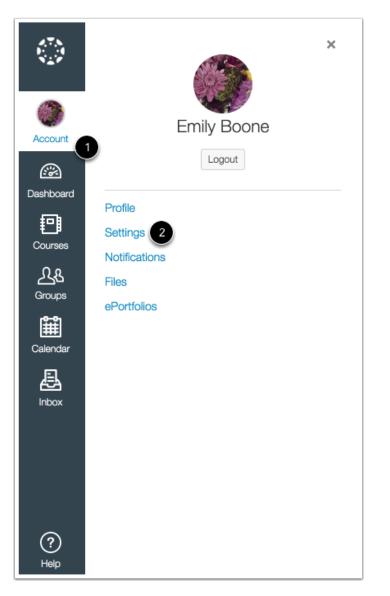


How do I change the language preference in my user account?

English is Canvas' language default, but you can choose to view the Canvas interface in another language.

Note: Instructors have the option to change the language preference for their courses. If you enroll in a course where the instructor has made this change (most often for a foreign language course), the course language will override the language in your user settings.

Open User Settings



In Global Navigation, click the Account link [1], then click the Settings link [2].





Edit Settings

Ways to Contact				
Email Addresses				
rmily.boone.canvas@gmail.c				
embcone86@gmail.co	m 📅			
🕂 Add Email A	Address			
Other Contacts	Туре			
For All Devices	push 👖			
1234567890@txt.att.net	sms 📊			
Add Contact	Method			
🖋 Edit Settings				
Download Subm	issions			
Download Cours	e Content			
Download Cours				

Click the Edit Settings button.

Select Language

Language:	System Default (English (US))	*
	This will override any browser or account	settin

In the Language drop-down menu, choose your preferred language.





Update Settings



Click the **Update Settings** button.

View Preferred Language

Startseite Benachrichtigungen	Cenily Bo	ones Profil
Dateien	Vollständiger Name:*	Emily Boone
Einstellungen		Dieser Name wird von den Dozenten bei der Leistungsbewertung verwendet.
	Name anzeigen:	Emily Boone
ePortfolios		Andere Benutzer sehen diesen Namen in Diskussionen, Nachrichten und
Abmelden		Kommentaren.
My Badges	Sortierbarer Name:	Boone, Emily
My Badgeo	o	Dieser Name wird in sortierten Listen angezeigt.
	Standard-e- mailadresse:	emily.boone.canvas@gmail.com
	Sprache:	Deutsch
	Zeitzone:	Mountain Standard Time (USA und Kanada)

View Canvas in your preferred language.





Participate in a Course



Canvas Student Getting Started Guide Updated 2016-09-07



How do I submit an online assignment?

You can submit online Assignments in Canvas using several submission types. Instructors can choose what kind of online submissions they want you to use. You may also have the option to resubmit assignments if your instructor allows.

Any attachments added as part of a graded assignment submission are also copied to your <u>user files</u> but are not counted against your user quota. However, once the file has been uploaded as a submission, you cannot delete the file. Files are stored in the Submissions folder.

Before submitting an assignment, you may want to review all assignment information, such as the <u>assignment</u> <u>rubric</u>, if any.

This lesson shows how to turn in a standard online assignment. Learn how to <u>submit a Turnitin assignment</u> or a <u>peer review assignment</u>.

Third-Party File Application Submissions

You can submit assignments from Google Drive, Dropbox, or another third-party service via your desktop computer in one of two ways:

- 1. Download the file to your computer and submit as a File Upload
- 2. Share the file, copy the file URL, and submit as a Website URL

Mobile Submissions

You can also submit assignments using your <u>Android</u> or <u>iOS</u> device.

Notes:

- Not all file types may be available for your assignment, depending on the assignment submission type set by your instructor.
- Not all of your assignments may be submitted online. If you cannot see the Submit Assignment link, your instructor may want you to submit your assignment in a different way or the availability date has passed. View the description of the assignment for instructions, or contact your instructor for assistance.





Open Assignments

Home	
Announcements	
Assignments	
Discussions	
Modules	
Grades	
People	
Pages	

In Course Navigation, click the Assignments link.

Note: You can also access your Assignments through your user or course dashboard, the Syllabus, Gradebook, Calendar, or Modules.

View Course Assignments



Click the name of an assignment.





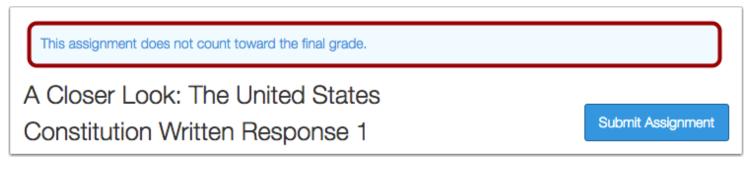
Submit Assignment

A Closer Look: The United States							
Constitution Written Response 1							
Due Aug 30 by 11:59pm Points 10 Submitting a text entry box Available after Aug 22 at 12am Image: Submitting Image: Submitting Image: Submitting							
Using this DocsTeach activity ⊿, a	nswer the following	three questions.					

To submit an assignment, click the **Submit Assignment** button to submit your work.

Note: If you cannot see the Submit Assignment button, your instructor may not want you to submit your assignment online or the availability date has passed. View the description of the assignment for instructions, or contact your instructor for assistance.

View Final Grade Notice



A banner may appear above your assignment to indicate that your instructor has removed the assignment from total grade calculations. However, this setting does not affect assignment submissions.





Select Submission Type

File Upload	Text Entry	Website URL	Media
-	or choose a file y se File No file o	you've already uplo chosen	aded.
	dd Another File are to find a file you'	ve already uploaded	
Comments			
Cancel	Submit Assign	ment	

Your instructor will decide what kinds of submissions are appropriate for each Assignment. There are four submission types: upload a file, submit a text entry, enter a website URL, or submit media.

Note: Not all file types may be available for your Assignment, depending on the assignment submission type set by your instructor.

Submit a File Upload

File Upload	Text Entry	Website URL	Media
		you've already uplo	aded.
File	se File No file o	chosen	
G A	dd Another File		
•		ve already uploaded 🔺	2
•	ere to find a file you'	ve already uploaded 🔺	2
Click h	ere to find a file you'		2





To upload a file from your computer and submit as your assignment, click the **Choose File** button [1]. If you have already uploaded your assignment to Canvas and want to select it for your assignment submission, click the **Click here...uploaded** link [2].

For a step-by-step guide about uploading files from your computer as assignment submissions, please view the <u>How do l</u> <u>upload a file</u> lesson.

Submit a Text Entry

File Upload	Text Entry	Website URL	Media			
Copy and pas	te or type your	submission right I	here.			II. Esther
					×, 🗄	AL Editor
Type your as	ssignment subm	ission text here.		-		٣
Comments			7			
Cancel	Submit Assign	ment				

Type or copy and paste text into the Rich Content Editor. Click Submit Assignment.





Submit Website URL

File Upload	Text Entry	Website URL	Media
Copy and past	e the link to the	web site you'd like	e to submit for this assignment.
Website URL:	mywebsite.	.com	
Comments			
Cancel	Submit Assigni	ment	

Type or copy and paste the URL into the Website URL field. Click Submit Assignment.

Submit Media Recording

File Upload	Text Entry	Website URL	Media
Use the link b submit.	elow to record y	our submission. Cli	ick "Save" when you're finished and ready t
🖪 Reco	rd / Upload I	Vedia	
Comments.			1.

Record or upload media. Follow the instructions given to you. Click **Submit Assignment** when you are done. Learn more about adding media to an assignment submission.





View Submission

A Closer Look: The United States Constitution Written Response 1	Submission Turned In! Aug 23 at 10:28am
Due Aug 30 by 11:59pm Points 10 Submitting a text entry box Available after Aug 22 at 12am 10 Submitting a text entry box	Submission Details
Using this DocsTeach activity 2, answer the following three questions.	None Assigned
1. What is the difference between the opening of the draft and the final version?	Comments: No Comments
2. What is the significance of changing the wording?	

After you have submitted your work, you will see information in the Sidebar about your submission [1]. For file uploads, the sidebar provides a link to your submission to download if necessary.

If you choose, you may resubmit another version of your assignment using the **Re-submit Assignment** button [2]. You will only be able to view the details of your most recent submission in the Sidebar, but your instructor will be able to see all of your submissions.

Once the instructor has graded your submission, the Grades link in Course Navigation displays a grading indicator.

You can also see details about your assignment and links to additional feedback in your Grades page.

Notes:

- Your assignment will still appear in Assignments and the Syllabus; the listing is not removed with assignment submissions.
- If you resubmit an assignment that has been reuploaded to Canvas by your instructor, the original submission will remain visible in the sidebar.





How do I view my grades in a current course?

The Grades page in a course displays all grades for all course assignments. You can also view scoring details, comments, and rubrics. If your instructor is using multiple grading periods, you can also filter grades by grading period.

This lesson shows how to view grades in a current course. Learn how to view grades in concluded courses.

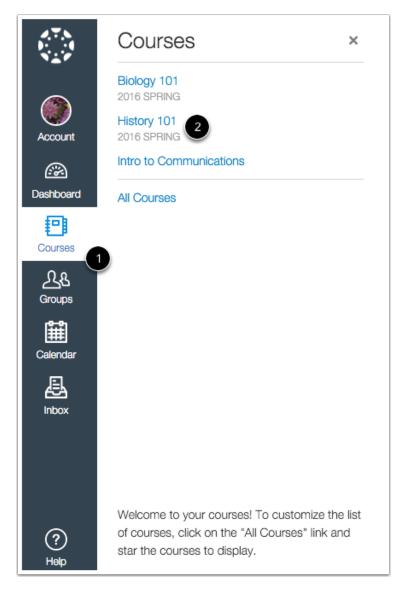
View a video about Grades.

Note: Some details in the Grades page, such as scoring details and the total grade, may be restricted by your instructor.





Open Course



In Global Navigation, click the **Courses** link [1], then click the name of the course [2].





Open Grades

Home
Announcements
Assignments
Discussions
Modules
Grades
People
Pages

In Course Navigation, click the **Grades** link.

View Grades

All Grading Periods					A Show Saved "	What-If" Scores
Grades for Emily Boor	ne				Show All Details	
For the course History 101	\$	Arrange by Due	e Date	÷1	Assignments are we	
Name	3 Due	4 Score	5 Out of		Group	Weight
Course Evaluation	Dec 28, 2015 by 11:59pm	0	3	6	Assignments	25%
Information Survey	Jan 14 by 11:59pm	5	5	√4	Discussions	20% 50%
Introduce Yourself	Jan 18 by 11:59pm	13	15	v 4 🔢	Total	95%
Unit 1 Assignment	Jan 20 by 11:59pm	21	25	🗭 📢 🔢	Calculate based assignments	d only on grade
Unit 1 Discussion	Jan 27 by 11:59pm		15		Click any score and	enter a new valu
Unit 1 Quiz	Jan 27 by 11:59pm	7	10	v 4 🔝	to see how the change will affe total.	
Unit 2 Discussion	Feb 4 by 11:59pm		15			
Unit 2 Assignment	Feb 27 by 11:59pm	9	10			
Unit 2 Quiz	Mar 9 by 11:59pm	-	5			





By default, grades are sorted chronologically by assignment due date. In the **Arrange by** menu [1], you can also sort by module, assignment title, or assignment group. Assignments that are not part of a module will be shown at the end of the assignments list in alphabetical order. However, if modules or assignment groups aren't used in your course, they won't be included as sorting options.

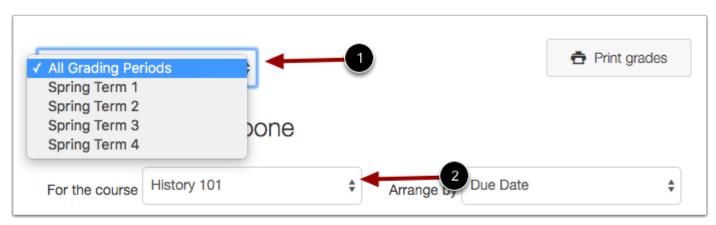
You can view the name of the assignment [2], the assignment due date [3], the score you earned [4], and the total point value of the assignment [5]. You may also be able to view whether the assignment includes scoring details, comments, or rubrics [6].

You may see various <u>grade icons</u> in the score column [7] indicating the type of assignment you submitted. These assignments have not been graded by your instructor. Once the assignment is graded, the icon will be replaced by your score.

The grades page also lets you create hypothetical or <u>What-If grades</u>. You can click any score field and approximate your grade for both graded assignments (if want to submit an assignment) and ungraded assignments.

To print your grades, click the **Print Grades** button [8].

View Grading Periods



If your instructor is using multiple grading periods, you can view your grades according to grading period [1]. By default the Grades page displays the current grading period. If an assignment does not include a due date, it will display as a part of the last grading period. To view grades for another course, click the course drop-down menu [2].

View Grade Info



Some assignments include a black warning icon [1], which alerts you that points earned from this assignment will not count toward your final grade [2]. You should still submit this assignment unless it has been excused by your instructor.





View Comments

Expectations		10	15	~ 4 [
Unit 1 Assignment	Jan 20 by 11:59pm	21	1:5	▶ 📕 📢 🚺
Comments			(3 Close
2 Thanks for sharing your thoughts!	Doug	Roberts, Feb 19 at 1	0:49am	-
Unit 2 Assignment	Feb 27 by 11:59pm	9	10	

If there are <u>comments in your assignment</u>, the assignment displays a comment icon [1]. To view comments, click the icon. Comments will be organized chronologically [2]. To close comments, click the **close** link [3].

View Scoring Details

Unit 1 Assignment		Jul 25 by 11:59pm	21	1-	➡ •4 🗉
Score Details					4 Close
2 Mean: 17.1	High: 23	Low: 10	3	-	•
Unit 2 Discussion		Jul 29 by 11:59pm	15	15	• •4
Unit 2 Assignment		Jul 31 by 11:59pm	9	10	\$4

If you can view scoring details, click the Check Mark icon [1]. You can view the mean, high, and low scores from the class [2].

The thin horizontal line graph [3] extends from the lowest score for any student in the course to the highest score. The thicker, white box extends from the 25th percentile to the 75th percentile, with the mean marked inside the white box by a gray line. Your score appears as a blue box in this plot.

You will only see scoring details if more than five other students have submitted that assignment in the course. If you do not see the scoring details, then fewer than five students have submitted the assignment.

To close scoring details, click the **Close** link [4].





View Rubric

pectations				15	15	**	
Close Rubric 3				Asse	essment b	ug Rober	
Assignment Rubric							
Criteria	Ratings				(2	Pts	
Follow Instructions Instructor Comments	Full Marks 5 pts	Full Marks N			No Marks 0 pts		
Format Instructor Comments	Full Marks 5 pts					5 / 5 pts	
Length Instructor Comments	Full Marks 5 pts					5 / 5 pts	
 Assignment Outcome threshold: 3 pts Instructor Comments 				Does Not Mee 0 pts	t Expectations		
	1				Total F	Points: 15	

An assignment may also include a **Rubric** icon [1], which means the assignment included a rubric for grading purposes. To view your results, click the icon. View your score based on the rubric [2]. To close the rubric, click the **Close Rubric** link [3].





View Sidebar

Fotal: 91.67% (3.	7) 1	Calcu
🖋 Show Saved "	What-If" Scores 2	disabl
Show All Details	3	∿ 4 S
Assignments are we	ighted by group:	Show
Group	Weight	Assign
Assignments	25.0%	Group
Discussions	25.0%	Assig
Quizzes	50.0%	Discu
Total	100%	Quizz
Calculate based	only on graded	Total
assignments		Cal ass
o see how the chan otal.	ge will affect your	Click a to see total.

Calculation of tota disabled	als has been 4
A Show Saved "W	/hat-lf" Scores
Show All Details	
Assignments are weig	phted by group:
Group	Weight
Assignments	25.0%
Discussions	25.0%
Quizzes	50.0%
Total	100%
Calculate based assignments	only on graded
Click any score and e to see how the chang total.	

The grade summary shows your total grade [1], allows you to view any saved <u>what-if scores</u> [2], and allows you to show or hide all scoring details, comments, and rubrics shown in the Grades page [3].

Depending on the grade calculation for your course, your total grade may display as a point value or as a percentage.

Note: Your instructor may restrict you from viewing your total grade [4].





View Percentage Grade Calculation

				🖶 Print grades	Total: 93.2%	
Grades for Emily Boone					Show All Details	
For the course History 101	\$	Arrange by	Due Date	\$	1 Assignments are weight	ghted by group
Name D	ue	Score	Out of		Group	Weight
 History Assignment 	ue	24	25		Assignments	70.0%
		24	20		Quizzes	20.0%
History Discussion		15	15		Discussions	10.0%
History Quiz		40	50		Total	100%
Assignments		40 / 50 2)	70% of Final	Calculate based	only on graded
Quizzes		80%		20% of Final	assignments	
Discussions		100%		10% of Final	Click any score and e to see how the chang	
Total		93.2%			total.	
				🔁 Print grades	Calculation of tota	als has been
Grades for Emily Boone					Show All Details	
For the course History 101	\$	Arrange by	Due Date	\$		
Name	Due	Score	Out of		Assignments are wei	
History Assignment		24	25		Group	70.0%
History Discussion		15	15		Quizzes	20.0%
History Quiz		40	50		Discussions	10.0%
Assignments		-		70% of Final	Total	100%
Quizzes				20% of Final	Calculate based assignments	only on graded
Discussions		-		10% of Final	Click any score and e to see how the chang total.	

The sidebar shows the information about how your grades are calculated.

If your assignment groups are weighted, the sidebar will show the breakdown of weighted assignment groups [1].





Assignment groups will always display as a percentage. If your instructor allows you to view total grades, you can hover over the percentage for an assignment group to see a breakdown in the points you've earned vs the total points possible [2].

Note: If your instructor is using grading periods, you can always view a total grade for each grading period, but when you select All Grading Periods in the drop-down menu, you may not be able to view the total grade or assignment group points [3].

View Points Grade Calculation

Test Assignment	- 0
Unit 3 Discussion	5 0
Assignments	88.89%
Discussions	N/A%
Quizzes	88%
Total	132 / 150

If your course does not use assignment groups, your total grade can be displayed in points or percentage. If your total grade is displayed in points, you can hover over the points to see your overall grade percentage. Again, your instructor may restrict you from viewing your total grade.

Note: If your instructor is using grading periods, you can always view a total grade for each grading period, but when you select All Grading Periods in the drop-down menu, you may not be able to view the total grade or assignment group points.

Hidden Grade Totals

Unit 3 Discussion	0	0	
Unnamed Quiz	-	3	
Assignments	-		
Discussions			
Quizzes	-		

percentages will not appear for Assignment Groups or an overall total.





Change Gradebook

Grades for	^r Emily Boone			
For the course	History 101	¢1		
Assignments	Learning Mastery	Arrange by	Due Date	*

If you have more than one course, you can use the **course drop-down menu** [1] to view grades in other courses.

Note: If your Grades page shows Assignments and Learning Mastery headings [2], you can also view your standards-based scores in the <u>Learning Mastery</u> link.





How do I use the Calendar?

The Calendar is a great way to view everything you have to do for all your courses in one place. You can view calendar events by day, week, month, or agenda list. The calendar also includes access to the Scheduler, which is an optional scheduling tool in Canvas.

Open Calendar



In Global Navigation, click the **Calendar** link.





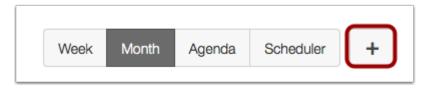
View Calendar

Today	April 2016			Week Month	Agenda S	cheduler +	< April 2016 >
SUN	MON	TUE	WED	THU	FRI	SAT	27 28 29 30 31 1 2 3 4 5 6 7 8 9
27	28 Assignment-3	29	30 IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII	31 10:59p Quiz B Marketing 101.6	1 MetalBlast Assi	2	10 11 12 13 14 15 1 17 18 19 20 21 22 2 24 25 26 27 28 29 3
3	4	5 Reer Review As	6 10:59p Unit 3 Qi Biology History	7 "Discovering" S	8	9 Creating Module	Calendars Doug Roberts Biology 101 History 101
0	11	12	13	14	15 Niting Assignm	16	Marketing 101 Simple Canvas Course Using Technology in Education (K-12)
7	18 Research Assig	19	20 Marketing Case	21	22 Dunit 4 Assignme	23	Biology 101 Fall 2015 Biology 103 Canvas Course Canvas Instructor Orientation

The Calendar displays everything you are enrolled in since the Calendar spans across all courses. In the navigation bar, you can choose to view the calendar in Week, Month, or Agenda view [1]. The view you choose dictates the style of the calendar window [2]. By default, the calendar appears in **Month** view.

The sidebar [3] shows a quick-view calendar, your list of courses and groups, and undated items for your courses and groups.

Add Calendar Items

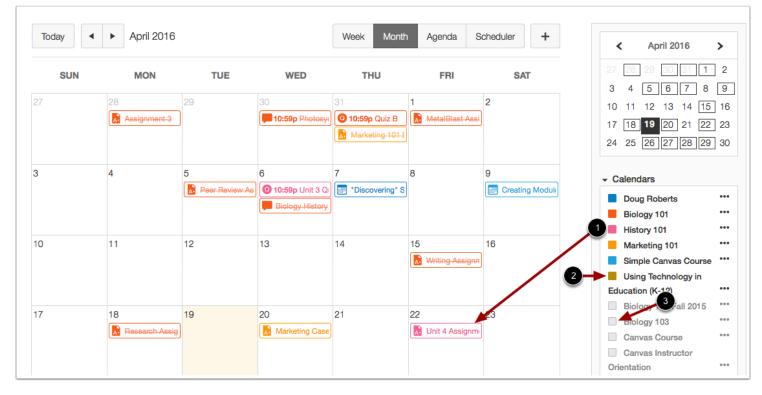


Each calendar view shows any assignments or events that have been added to the calendar. Events can be added at any time in the navigation bar by clicking the **Add** button. Instructors can <u>add assignments</u> and <u>add course events</u>, and all users can <u>add personal events</u>.





View Calendar List



Each personal, course, and group calendar is identified by a separate color that populates the calendar view. Associated assignments for each course or group will appear within the calendar view for each calendar [1]. For instance, in the above example, assignments and events from the History 101 course will appear as pink in the calendar view.

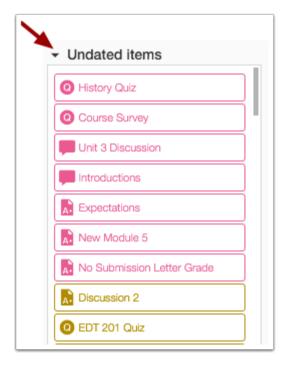
By default, the first 10 course and group calendars will be selected and appear in the calendar view. To hide a calendar, click the box next to the name of the calendar [2]. Calendars that are not active within the calendar view display as faded text [3].

Note: Canvas will assign an arbitrary color for each calendar unless a custom color is chosen. Each calendar contains 15 default colors, but you can insert a Hex code to create any color of your choice. Colors set in Dashboard course cards also update in the calendar.





View Undated Events List



Expanding the **Undated items** link will show you a list of events and assignments that are not dated. The assignments and events will be differentiated by icons and by the personal, course, or group calendar color.

View Calendar by Month

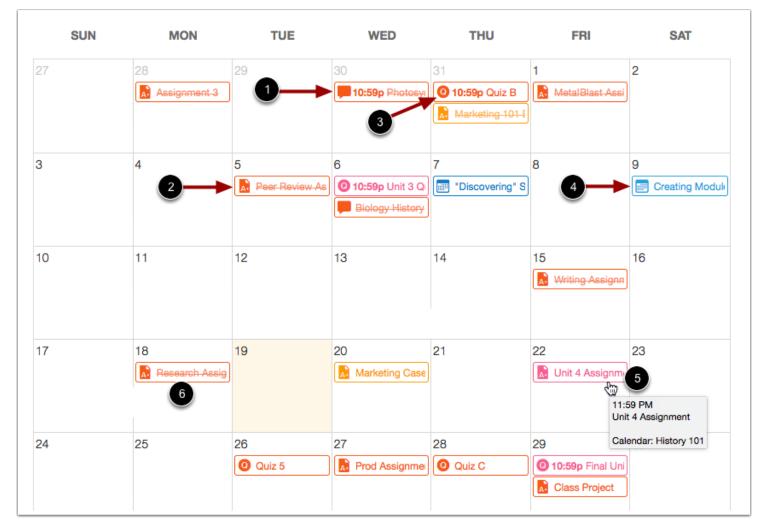


In month view, click the arrow buttons [1] to move from month to month. To view events for the current date, click the **Today** button [2].





View Assignments and Events



Assignments are shown with an icon next to the assignment title. The icon reflects the assignment type: Discussion [1], Assignment [2], Quiz [3], or Events [4].

Each item on the calendar is color-coded to match the courses or calendars in the sidebar.

To view full details for an assignment or event, hover over the item [5].

Calendar assignments can also be crossed out [6], which is a simple way to keep track of assignments. If you are an instructor, assignments are crossed out when the due date has passed and all submissions have been graded. If you are a student, assignments are crossed out once the assignment has been submitted. However, assignments that have been awarded a grade but do not contain an actual submission will not be crossed out.





View Varied Due Dates (Instructors)



If a course has sections or individual students with varied assignment due dates, instructors will see the same assignment shown multiple times. Depending on the assignment setup, the assignment may appear on the same date or on multiple dates. Students will only see their specific assignment due date.





View Wrapped Assignments and Events

SUN	MON	TUE	WED	THU	FRI	SAT
7	28 Assignment 3	29	30 10:59p Photosynthesis	31 10:59p Quiz B Marketing 101 Essay (1 student)	1 Assignment	2
	4	5 Review Assignment	6 3 S:29p Unit 3 Quiz 10:29p Biology History	7 "Discovering" Series lecture #4 with Dr. Kent McDermot: "The Discovery of the American Frontier"	8	9 Creating Modules
)	11	12	13	14	15 Writing Assignment	16
7	18 Research Assignment	19	20 Marketing Case	21	22 Duit 4 Assignment	23

Your calendar view may show entire assignment and event titles as part of the calendar entry. This calendar view is only available in the Month view and can only be enabled by your institution. The wrapped assignment and event title view allows you to view the entire calendar item without having to hover over the title.





View Calendar by Week

	01101 4/0						
	SUN 4/3	MON 4/4	TUE 4/5	WED 4/6	THU 4/7	FRI 4/8	SAT 4/9
all-day							Creating Modules
1pm							
2pm					2:00 - 3:30 Discovering" Seri		
3pm					=		
4pm							
5pm							
6pm				0 5:29 Unit 3 Quiz			
7pm							
8pm			7:59 Peer Review Assig				

To view the calendar by week, click the **Week** button. The Week view shows all calendar items by date and time. Note that some assignments may be due at 11:59 pm, which appear at the bottom of the calendar view.





View All-day Events

Today	• •	Apr 3 — 9, 2016		V	Veek Month	Agenda	Scheduler +
	SUN 4/3	MON 4/4	TUE 4/5	WED 4/6	THU 4/7	FRI 4/8	SAT 4/9
all-day							Creating Modules

All-day events appear at the top of the calendar week. These events do not include a specific event time.

View Calendar Agenda

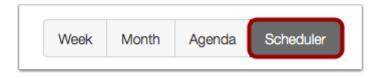
Today Apr 3	, 2016 – May 31, 2016 Wee	k Month Agenda Scheduler +
Tue, Apr 5	- Peer Review Assignment	Due 7:59pm
Wed, Apr 6	 Unit 3 Quiz Biology History 	Due 5:29pm Due 10:29pm
Thu, Apr 7	Im "Discovering" Series lecture #4 with Dr. Kent McDerm	. 2:00pm
Sat, Apr 9	Ereating Modules	12:00am
Fri, Apr 15	Representation Provided Acting	Due 11:59pm
Mon, Apr 18	Research Assignment	Due 11:59pm
Wed, Apr 20	🛃 Marketing Case	Due 11:59pm
Fri, Apr 22	📓 Unit 4 Assignment	Due 11:59pm
Tue, Apr 26	0 Quiz 5	Due 11:59pm
Wed, Apr 27	Rod Assignment	Due 11:59pm





To view all your calendar items in an agenda format, click the **Agenda** button.

View Scheduler



If your institution has enabled the Scheduler, you can access Scheduler events by clicking the **Scheduler** button. As an instructor, learn how to <u>create an appointment group</u> in Scheduler. As a student, learn how to <u>sign up for an appointment</u> group.

What is Conversations?

Conversations is the messaging tool used instead of email to communicate with a course, a group, an individual student, or a group of students. You can communicate with other people in your course at any time.

When would I use Conversations?

All Courses	Inbox		2
Emily Boone, Doug Roberts Assignment #1 Thanks for the reminder. I'm sorry I to to this but I turned it in yesterday. Let		Assignment #1 Emily Boone, Doug Roberts, Nora Sanderson Biology 101 Fall 2015 December 18, 3	5 & 2015 at 10:25pt
Doug Roberts, Emily Boone No submission for Test OQQAT Please submit. Thanks!	Dec 4, 2015 1	Thanks for the reminder. I'm sorry I forgot to reply to this but I turned it in yesterday. Let me know if I need to resub	mit it.
Doug Roberts, Emily Boone No submission for Introduction Assignment Please submit!	Oct 1, 2015	Doug Roberts, Emily Boone, Nora Sanderson December 4 Biology 101 Fall 2015 Please turn in Assignment #1 at your earliest convenience. Thanks!	, 2015 at 8:54a
Emily Boone, Doug Roberts Welcome to the course!	Aug 31, 2015		
Do you have office hours? I didn't se syllabus. Thanks!			
Emily Boone, Jessica Doe Homework Sounds great! See you then.	Aug 11, 2015		

Use Conversations to:

- Send a message to someone in your course or group
- Send a message to your entire class (if allowed) as an instructor or as a student





- Reply to messages from others in your course
- Filter conversations by course or type
- View and reply to assignment submission comments

You can adjust your notification preferences to receive conversations using external channels.

How do I reply to a discussion as a student?

You can easily reply to any discussion, threaded or focused. However, the reply process varies depending on the type of discussion.

Before submitting a reply for a graded discussion, you may want to review all discussion information, such as the graded discussion rubric, if any.

Open Discussions

Home
Announcements
Assignments
Discussions
Modules
Grades
People
Pages

In Course Navigation, click the **Discussions** link.





Open Discussion Topic

ussions		Ord	lered by Recent Activity
Favorite President Last post Jan 6, 2016			0 0
Unit 5 Discussion Last post Jan 6, 2016			0 0
Unit 1 Discussion Last post Jan 6, 2016 Not available until Jan 25	Due Jan 26 at 11:59pm		0
Unit 4 Discussion	Due Apr 28 at 11:59pm	-	00
	Favorite President Last post Jan 6, 2016 Unit 5 Discussion Last post Jan 6, 2016 Unit 1 Discussion Last post Jan 6, 2016	Favorite President Last post Jan 6, 2016 Unit 5 Discussion Last post Jan 6, 2016 Unit 1 Discussion Last post Jan 6, 2016 Due Jan 26 at 11:59pm	Favorite President Last post Jan 6, 2016 Image: Constraint of the second se

Click the title of the Discussion.

Reply to Discussion Topic

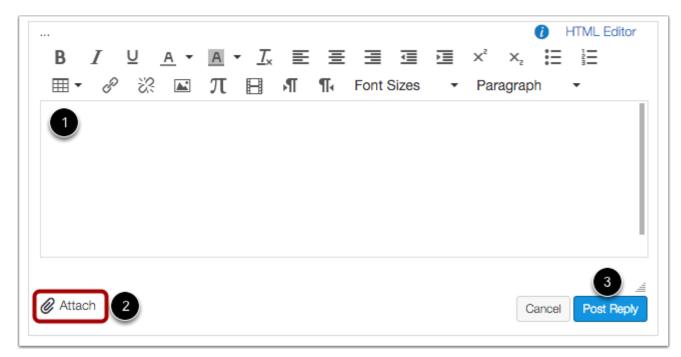
Favorite President	
Doug Roberts	1
Who is your favorite president and why?	
Search entries or author	Subscribed

To reply to the main discussion, type your reply in the **Reply** field.





Post a Message



Write your response in the Rich Content Editor [1]. You can add links, photos, equations, and/or media. If your instructor allows, you can also attach files [2]. Once you finish, click the **Post Reply** button [3].





View Your Reply

		\$ -
and the second s	vorite President	3
	orite president and why?	
Search entries	or author Unread	Subscribed
A Dooly		
S REON		
Reply		
	Emily Boone 2:41pm	¢.~
	2:41pm	¢.~
	2:41pm e president is known to have cut down a cherry tree	\$~~
D My favorit	2:41pm e president is known to have cut down a cherry tree	¢.~
D My favorit	2:41pm e president is known to have cut down a cherry tree	\$\$ ~

Your reply will be posted at the bottom of the discussion reply thread. The border of your post will flash blue indicating it has been newly posted. The dot indicator next to your post will immediately turn white if Canvas <u>automatically marks your posts as</u> read. However, if you <u>manually mark your posts as read</u>, the indicator will remain blue.





Reply to a Comment in a Focused Discussion

My favorite president is known to have cut down a c	erry tree
Reply	

In a focused discussion, you can reply to a comment already posted by another student by clicking in the **reply** field below the post.

Post a Message

 B	Ι	U	<u>A</u> •	A	- <u>Т</u> ×	E	Ξ	Ξ	Ē	Ē	X²		0 :≣	HTML	Editor
	e	ŝ		π	H	Ъ	¶	Font	Sizes	•	Para	agrap	h	•	
)														
Ø Atta	ach	2										С	ancel	Pos	
🖉 Atta	ach	2										С	ancel	Pos	3 _≝ t Reply

Write your response in the Rich Content Editor [1]. You can add links, photos, equations, and/or media. If your instructor allows, you can also attach files [2]. Once you finish, click the **Post Reply** button [3].





View Your Reply

0	٢	Emily Boone 2:41pm	-¢- ~
	My favorite pr	resident is known to have cut down a cherry tree	
0	69	Bruce Jones 3:47pm	-¢;~
0	George		\$ <u>*</u> ~

Your reply will be posted at the bottom of the discussion reply thread. The border of your post will flash blue indicating it has been newly posted. The dot indicator next to your post will immediately turn white if Canvas <u>automatically marks your posts as read</u>. However, if you <u>manually mark your posts as read</u>, the indicator will remain blue.

Reply to a Comment in a Threaded Discussion







In a threaded discussion, you can reply to a comment already posted by another student. Locate the post you want to reply to and click the **reply** icon.

Post a Message

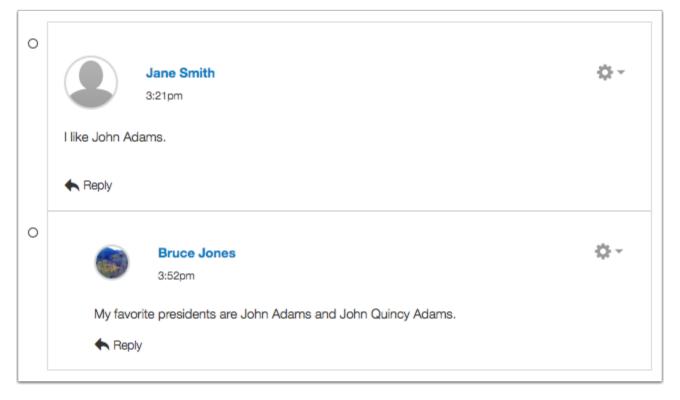
	$ \begin{array}{cccccccccccccccccccccccccccccccccccc$
1	
Attach 2	Cancel Post Reply

Write your response in the Rich Content Editor [1]. You can add links, photos, equations, and/or media. If your instructor allows, you can also attach files [2]. Once you finish, click the **Post Reply** button [3].





View Your Reply



Your reply will be posted at the bottom of the discussion reply thread. The border of your post will flash blue indicating it has been newly posted. The dot indicator next to your post will immediately turn white if Canvas <u>automatically marks your posts as</u> read. However, if you <u>manually mark your posts as read</u>, the indicator will remain blue.





More Help





Which browsers does Canvas support?

Because it's built using web standards, Canvas runs on Windows, Mac, Linux, iOS, Android, or any other device with a modern web browser. Learn more about <u>basic computer specifications</u>.

Supported Browsers

Canvas supports the current and first previous major releases of the following browsers:

- Internet Explorer and Microsoft Edge
- <u>Chrome</u>
- Safari
- Firefox (please note Extended Releases are not supported)
- <u>Respondus Lockdown Browser</u>

We highly recommend updating to the most current version of your preferred browser. Your browser will notify you if there is a new version available.

Some supported browsers may still produce a banner stating *Your browser does not meet the minimum requirements for Canvas.* If you have upgraded your browser but you are still seeing the warning banner, try logging out of Canvas and deleting your browser cookies. Learn how to clear your cache on a <u>Mac</u> or a <u>PC</u>.

Required Components

<u>Flash</u> is required for recording or viewing audio/videoas well as uploading files to a course or an assignment. Other than these features, Flash is not required to use most areas of Canvas. Please note that some browsers may no longer support Flash.

The <u>Java plug-in</u> is required for screen sharing in Conferences. Please note that some browsers do not support Java. Otherwise, there are no other browser plug-ins used by Canvas.

JavaScript must be enabled to run Canvas.

Browser Privacy Settings

Some browsers may occasionally make modifications to privacy settings to protect users from possible unsecured content. Unsecured content is identified with the prefix http:// in the URL and can create mixed content in your Canvas Page. Secured content is identified with the https:// prefix in the URL. Please note that if you embed Canvas lessons inside your course, you can prevent browser issues with mixed content using <u>secured Canvas Guides URLs</u>.

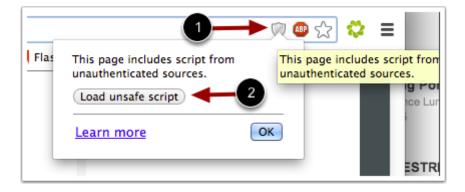
We recommend following any browser security policies established by your institution, especially if you are using Canvas on a computer provided by your institution. You may want to use Canvas in an alternative browser instead.

If you are using a browser that is affected, please be aware of possible restrictions. The following are known issues in specific browsers that may block or create mixed content within Canvas.





Chrome Security



Google Chrome verifies that the website content you view is transmitted securely. If you visit a page in your Canvas course that is linked to insecure content, Chrome will display a shield icon [1] in the browser address bar.

You can choose to override the security restriction and display the content anyway by clicking the shield icon and then clicking the **Load unsafe script** button [2].

Chrome Media Permissions

1	Adobe Flash Player Settings Camera and Microphone Access bbb03.instructure.com is requesting access to your camera and microphone. If you click Allow, you may be recorded.	
\leftrightarrow C \square bbb03.instructure.com/client/B	BigBlueButton.html	🔂 😸 🔋 🌻 🔳
http://bbb03.instructure.com/ wants to use y	your camera and microphone. Learn more	Deny Allow ×

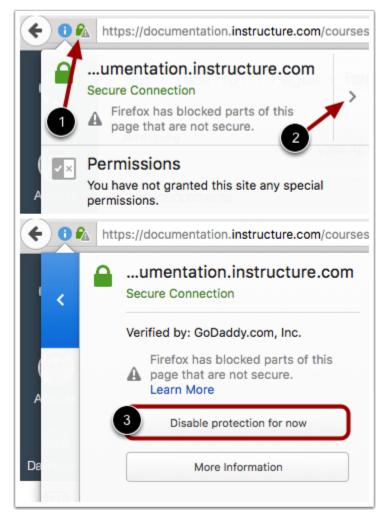
Chrome has its own media permission within the browser. To use your computer camera and microphone within any Canvas feature, you will have to approve two permissions:

- 1. Allow access to Canvas via the Adobe Flash Player Settings [1]. This prompt appears in the center of the video and audio pop-up windows, or the center of the browser if you are accessing Conversations.
- 2. Allow access to Canvas via Chrome's media permission settings [2]. This prompt appears just below the address bar. Click the **Allow** button.





Firefox Security



Firefox verifies that the website content you view is transmitted securely. If you visit a page in your Canvas course that is linked to insecure content, Firefox will display a lock with a warning icon in the browser address bar [1].

You can choose to override the security restriction and display the content anyway by clicking the lock with a warning icon, clicking the arrow to expand your options [2], and selecting the **Disable protection for now** button [3].

Canvas on Mobile Devices

The Canvas interface was optimized for desktop displays, so using small form factors such as phones may not be a pleasant experience in using Canvas. Canvas is not officially supported on mobile browsers. We recommend using Canvas <u>mobile</u> <u>applications</u> for an improved user experience. At this time, Canvas apps are only available in English.

Since Canvas uses small elements of Flash, not all Canvas features may be supported on mobile devices, especially on iOS.

Mobile Browsers





Visit the Apple store or the Play store to download mobile browsers. The following major browsers are compatible with mobile devices but Canvas features may not be supported:

iOS

- Safari (default browser that opens from Canvas)
- Chrome
- Photon Flash Player (supports Flash)

Android

- Internet
- Firefox
- Chrome

Note: Android default browser varies per mobile device.





How do I get help with Canvas?

You can get help with Canvas by using the Help menu. Depending on your user role, the Help menu generates a list of resources to help you with Canvas, such as how to search Canvas Documentation and report a problem. Canvas displays links according to roles in all enrollments; for instance, if you are a student who had one courses with an instructor-based role, the Help menu will show you links available to students and instructors.

This lesson outlines the five default help links that may be included in the Help menu for your institution. However, your institution may <u>customize the Canvas Help Menu</u> to hide default links and create custom links as resources.

Note: Depending on your institution, the Help menu may not be available.





Open Help



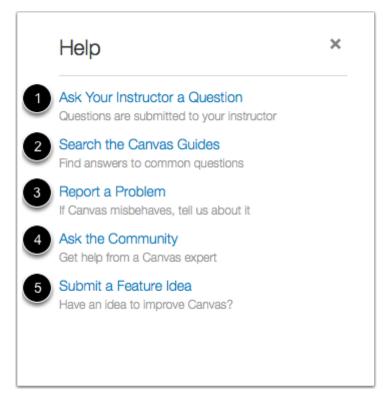
At the bottom of Global Navigation, click the **Help** link.

Note: Depending on your institution, the Help link name and icon may vary.





View Default Links



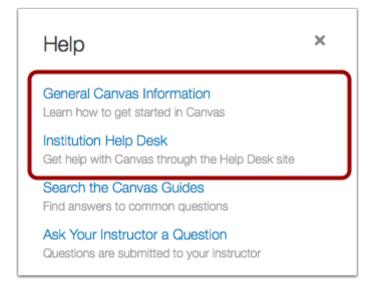
Depending on your user role, there are five default links for help or feedback:

- Ask your Instructor a Question (Students Only) [1]: Ask your instructor questions about course material or send them a message
- Search the Canvas Guides [2]: Search the Canvas Guides for information about features inside of Canvas
- Report a Problem [3]: Submit problems with Canvas to our support team
- Ask the Community (Non-Students Only) [4]: Exchange ideas and solutions regarding Canvas functionality with Canvas experts and your Canvas peers
- Submit a Feature Idea [5]: Submit ideas about how to make Canvas better





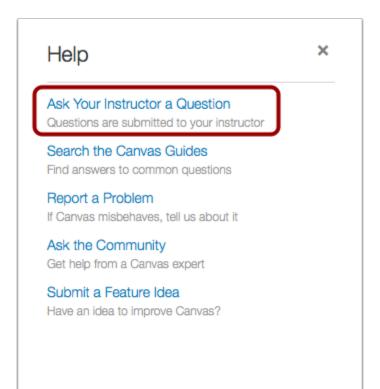
View Custom Links



Your institution may reorder or remove the default links. Your institution may also include custom links in the Help menu.

Custom links may include pages to phone numbers, support information, and other resources.

Ask Your Instructor a Question (Students)







The Ask Your Instructor a Question link allows students to contact an instructor or TA directly from the help page.

Send Message

Which co	ourse is this question abo	out?
American History		
Meesane w	vill be sent to all the teachers	and teaching
-		
-	in the course.	
assistants i	in the course.	
assistants i	in the course.	
assistants i	in the course.	1.
-	in the course.	Message

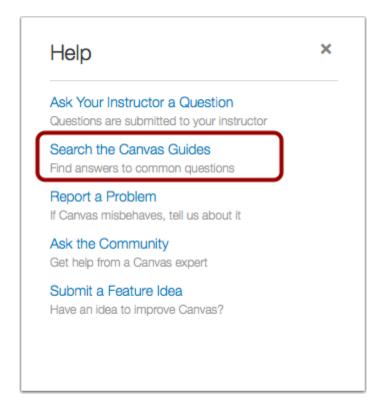
In the course drop-down menu [1], select the course that relates to your question. In the Message field [2], enter the message for your instructor(s).

When you're done, click the **Send Message** button [3]. Replies will be sent to your <u>Conversations</u> inbox. If your course includes more than one instructor or TA, your message will be sent as a group message to all instructors/TAs in the course.





Search Canvas Guides

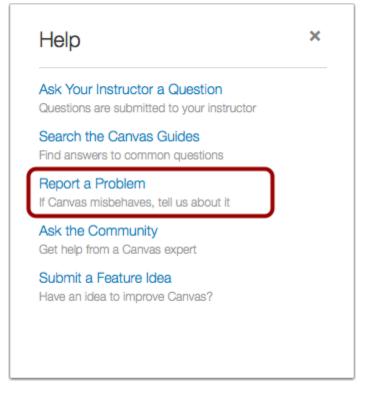


The Search the Canvas Guides link helps users search Canvas documentation for information about features in Canvas.





Report a Problem



The Report a Problem link helps users report problems in Canvas.

You may find a faster response to your question by searching the Canvas Guides. But if you can't an answer, you can submit a ticket and get support help.





Submit Ticket

	Help	C				
	File a ticket for a personal response from our support team.					
	For an instant answer, see if your issue is addressed in the Canvas Guides.					
1	Subject					
2	Description					
	Include a link to a screencast/screenshot using something like Jing.					
	How is this affecting you?					
3	Please select one	,				
	Cancel Submit Ticket					

In the subject field [1], create a subject for your ticket.

In the description field [2], describe the problem you are experiencing in Canvas. Please be as detailed as possible to help troubleshoot the problem. If you submit tickets frequently, you may prefer to use a screencasting program to create an online link to an image or create a video walkthrough. However, if you're not comfortable using online links, you can submit attachments later if necessary; once you submit the ticket, you'll receive an email from the support team. You can reply to the email with any attachment as needed.

In the drop-down menu [3], select the statement that best describes how the problem is affecting you:

- Just a casual question, comment, idea, suggestion
- I need some help but it's not urgent



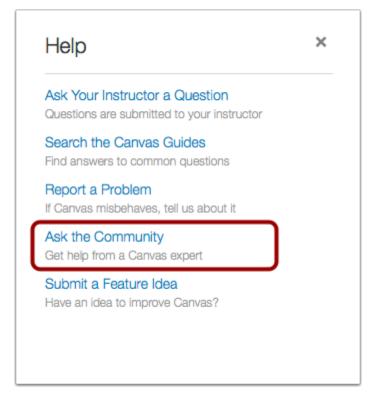


- Something's broken but I can work around it for now
- I can't get things done until I hear back from you
- EXTREMELY CRITICAL EMERGENCY

When you're done, click the Submit Ticket button [4].

Depending on your institution's support schedule, you'll receive a reply as soon as possible.

Ask the Community (Non-Students)

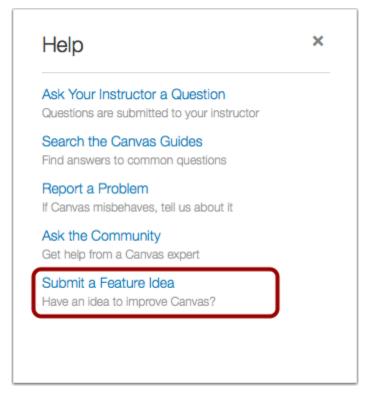


The **Ask the Community link** allows users with an instructor-, TA-, or designer-based role to collaborate with other members of the Canvas community for answers to Canvas questions. This link directs to the Find Answers space in the Canvas Community.





Request a Feature



The **Submit a Feature Idea** link allows users to submit feature ideas to Canvas. This link directs to the Feature Ideas space in the Canvas Community.

