FIRST TIME IN ROOM

1. Turn off your computer.
2. Connect the network cable to your PC and the wall port.

(Need a network cable—see below)
3. Turn your computer on and check to see if you can connect to the internet.

DID THIS WORK?
> Yes—Great!
> No—See Troubleshooting Sections Below

MAC OS
1. Choose the
2. From View, Choose Network
3. Choose Built in Ethernet
4. Set to Automatically Configure DHCP
5. Repeat the First Time in Room steps.

WINDOWS 7
1. Go to Control Panel. In the search box type adapter.
2. Select View network connections
3. Right click the Local Area Connections and select Properties
4. Select Internet Protocol Version 4 (TCP/IPv4) and click the Properties.
5. Select Obtain IP Address automatically and Obtain DNS server address automatically.

You can get IP settings assigned automatically if your network supports this capability. Otherwise, you need to ask your network administrator for the appropriate IP settings.

Obtain an IP address automatically

Use the following IP address:

IP address:            Subnet mask:            Default gateway:

Obtain DNS server address automatically

Use the following DNS server addresses:

Preferred DNS server:            Alternate DNS server:

WINDOWS 8.1
1. Go to the Control Panel
2. Select Network and Internet > Network and Sharing Center
3. Right click the Local Area Connection and select the properties menu option.
4. Select Internet Protocol Version 4 (TCP/IPv4) and click the Properties.
5. Select Obtain IP address automatically and Obtain DNS server address automatically.

WHERE DO I GET A NETWORK CABLE?

Network cables are available at local stores (Walmart, Target, etc) or from the ETBU I.T. Office for a minimal cost. I.T. can also make custom length cables for you.

*TigerNet wireless is not provided in res hall rooms. Personal wireless routers are permitted (1 per suite)

TigerNet Wireless requires user authentication using your ETBU login credentials. For HELP logging in, contact I.T. 903-923-2021
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2. Select View network connections
3. Right click the Local Area Connections and select Properties
4. Select Internet Protocol Version 4 (TCP/IPv4) and click the Properties.
5. Select Obtain IP address automatically and Obtain DNS server address automatically.

WINDOWS 10
1. Go to the Control Panel. In the search box type network.
2. Left Click Network and Sharing Center
3. Select Change Adapter Settings
4. Right click the Ethernet icon and select Properties.
5. Select Internet Protocol Version 4 (TCP/IPv4) and click the Properties.
6. Select Obtain IP address automatically and Obtain DNS server address automatically.
7. Select OK and repeat for (TCP/IPv6)
8. Select OK to close the window.
9. Repeat the First Time in Room steps.

WINDOWS 8.1
1. Go to the Control Panel
2. Select Network and Internet > Network and Sharing Center > Change Adapter Settings
3. Right click the Local Area Connection and select the properties menu option.
4. Select Internet Protocol Version 4 (TCP/IPv4) and click the Properties.
5. Select Obtain IP address automatically and Obtain DNS server address automatically.
6. Select OK and repeat for Internet Protocol Version 6 (TCP/IPv6)
7. Select OK on the Local Area Connection Properties Window
8. Repeat the First Time in Room steps.

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Troubleshooting:

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