

FIRST TIME IN ROOM

1. Turn off your computer.
2. Connect the network cable to your PC and the wall port.

(Need a network cable— see below)

1. Turn your computer on and check to see if you can connect to the internet.

DID THIS WORK?

- > Yes—Great!
- > No—See Troubleshooting Sections Below

*TigerNet wireless is not provided in res hall rooms. Personal wireless routers are permitted. (1 per suite)

TigerNet Wireless requires user authentication using your ETBU login credentials. For HELP logging in, contact I.T. 903-923-2021

Troubleshooting:

MAC OS

1. Choose the 
2. From View , Choose Network
3. Choose Built in Ethernet
4. Set to Automatically Configure DHCP
5. Repeat the *First Time in Room* steps.

Where do I get a Network Cable?

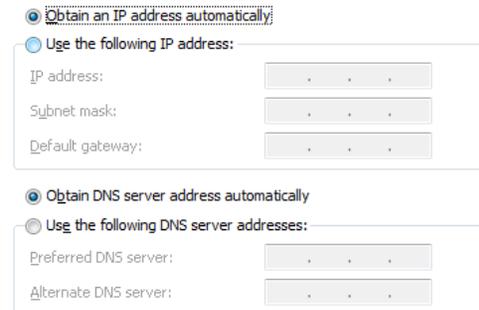
Network cables are available at local stores (Walmart, Target, etc) or from the ETBU I.T. Office for a minimal cost. I.T. can also make custom length cables for you.



WINDOWS 7

1. Go to **Control Panel**. In the search box type **adapter**.
2. Select *View network connections*
3. Right click the *Local Area Connections* and select **Properties**
4. Select Internet Protocol Version 4 (TCP/IPv4) and click the **Properties**.
5. Select *Obtain IP Address automatically* and *Obtain DNS server address automatically*.

You can get IP settings assigned automatically if your network supports this capability. Otherwise, you need to ask your network administrator for the appropriate IP settings.



The screenshot shows the 'Internet Protocol Version 4 (TCP/IPv4) Properties' dialog box. The 'Obtain an IP address automatically' radio button is selected. Below it, there are input fields for IP address, Subnet mask, and Default gateway. The 'Obtain DNS server address automatically' radio button is also selected. Below it, there are input fields for Preferred DNS server and Alternate DNS server.

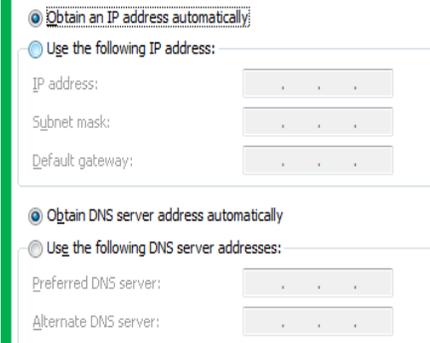
6. Select **OK** and repeat for (TCP/IPv6)
7. Select **OK** to close the window.
8. Repeat the *First Time in Room* steps.



WINDOWS 10

1. Go to the **Control Panel**. In the search box type **network**.
2. Left Click **Network and Sharing Center**
3. Select **Change Adapter Settings**
4. Right click the Ethernet icon and select **Properties**.
5. Select Internet Protocol Version 4

You can get IP settings assigned automatically if your network supports this capability. Otherwise, you need to ask your network administrator for the appropriate IP settings.



The screenshot shows the 'Internet Protocol Version 4 (TCP/IPv4) Properties' dialog box in Windows 10. The 'Obtain an IP address automatically' radio button is selected. Below it, there are input fields for IP address, Subnet mask, and Default gateway. The 'Obtain DNS server address automatically' radio button is also selected. Below it, there are input fields for Preferred DNS server and Alternate DNS server.

- (TCP/IPv4) and click the **Properties**.
6. Select *Obtain IP Address automatically* and *Obtain DNS server address automatically*.
7. Select **OK** and repeat for (TCP/IPv6)
8. Select OK to close the window.
9. Repeat the *First Time in Room* steps.



WINDOWS 8.1

1. Go to the **Control Panel**
2. Select **Network and Internet > Network and Sharing Center > Change Adaptor Settings**
3. Right click the *Local Area Connection* and select the properties menu option.
4. Select Internet Protocol Version 4 (TCP/IPv4) and click the **Properties**.

This connection uses the following items:



The screenshot shows the 'Internet Protocol Version 4 (TCP/IPv4) Properties' dialog box in Windows 8.1. The 'Obtain an IP address automatically' radio button is selected. Below it, there are input fields for IP address, Subnet mask, and Default gateway. The 'Obtain DNS server address automatically' radio button is also selected. Below it, there are input fields for Preferred DNS server and Alternate DNS server. A list of services is checked, including Client for Microsoft Networks, QoS Packet Scheduler, File and Printer Sharing for Microsoft Networks, Internet Protocol Version 6 (TCP/IPv6), Internet Protocol Version 4 (TCP/IPv4), Link-Layer Topology Discovery Mapper I/O Driver, and Link-Layer Topology Discovery Responder. There are buttons for 'Install...', 'Uninstall', and 'Properties'. A description box at the bottom states: 'Transmission Control Protocol/Internet Protocol. The default wide area network protocol that provides communication across diverse interconnected networks.'

5. Select **Obtain IP address automatically** and **Obtain DNS server address automatically**.
6. Select OK and repeat for Internet Protocol Version 6 (TCP/IPv6)
7. Select **OK** on the Local Area Connection Properties Window
8. Repeat the *First Time in Room* steps.

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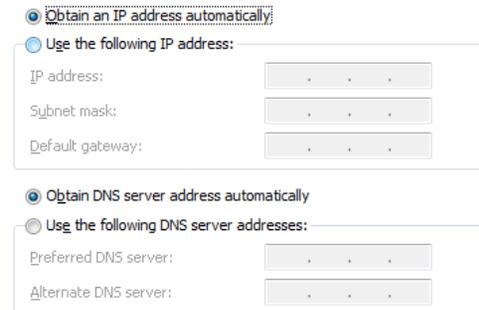
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WINDOWS 7

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2. Select *View network connections*
3. Right click the *Local Area Connections* and select **Properties**
4. Select Internet Protocol Version 4 (TCP/IPv4) and click the **Properties**.
5. Select *Obtain IP Address automatically* and *Obtain DNS server address automatically*.

You can get IP settings assigned automatically if your network supports this capability. Otherwise, you need to ask your network administrator for the appropriate IP settings.



The screenshot shows the 'Internet Protocol Version 4 (TCP/IPv4) Properties' dialog box. The 'Obtain an IP address automatically' radio button is selected. Below it, there are input fields for IP address, Subnet mask, and Default gateway, all of which are empty. The 'Obtain DNS server address automatically' radio button is also selected. Below it, there are input fields for Preferred DNS server and Alternate DNS server, both of which are empty.

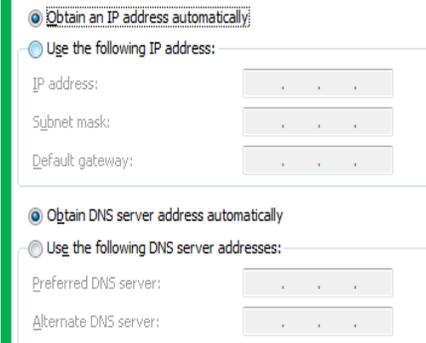
6. Select **OK** and repeat for (TCP/IPv6)
7. Select **OK** to close the window.
8. Repeat the *First Time in Room* steps.



WINDOWS 10

1. Go to the **Control Panel**. In the search box type **network**.
2. Left Click **Network and Sharing Center**
3. Select **Change Adapter Settings**
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6. Select *Obtain IP Address automatically* and *Obtain DNS server address automatically*.
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8. Select OK to close the window.
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2. Select **Network and Internet > Network and Sharing Center > Change Adaptor Settings**
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5. Select **Obtain IP address automatically** and **Obtain DNS server address automatically**.
6. Select OK and repeat for Internet Protocol Version 6 (TCP/IPv6)
7. Select **OK** on the Local Area Connection Properties Window
8. Repeat the *First Time in Room* steps.